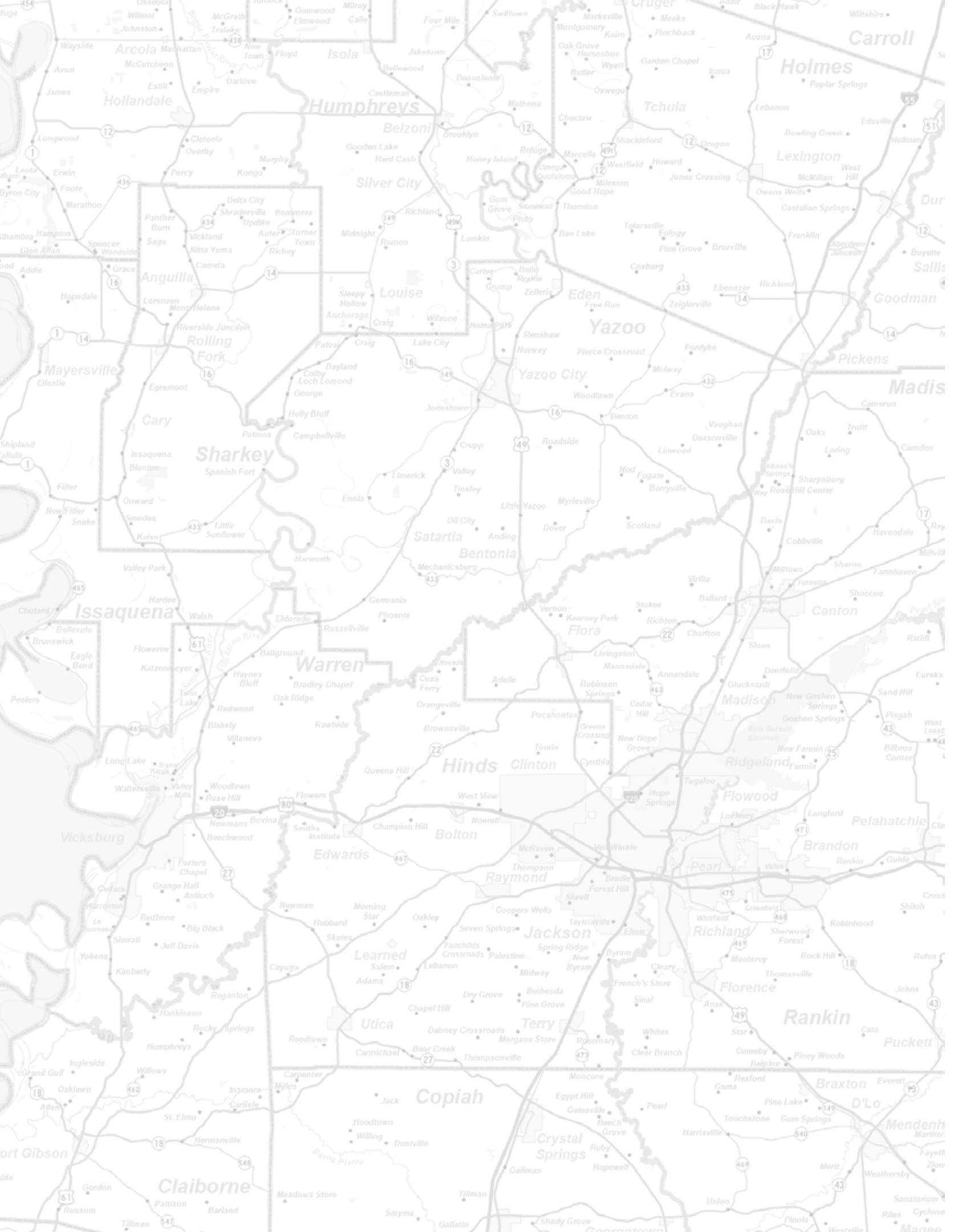
ANNUAL REPORT

STATE FISCAL YEAR 2016

mdcps
Mississippi Department of Child Protection Services

MDHS
MISSISSIPPI DEPARTMENT OF HUMAN SERVICES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MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

STATE FISCAL YEAR 2016
ANNUAL REPORT

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GREETINGS FROM THE MISSISSIPPI DEPARTMENT OF HUMAN SERVICES!

We appreciate the opportunity to share the Department's Annual Report for State Fiscal Year 2016. The report contains statistics and information about programs, services, and ultimately the outcomes. This State Fiscal Year can be defined as a year of tremendous change. As with any agency in the business of public service, the Mississippi Department of Human Services continually evolves to meet the needs of the citizens of this state through service delivery effectiveness as well as cost efficiency. Our focus remains on assisting individuals and families reach their greatest potential by building on "pathways to success." The success of those we serve benefits the State as a whole. The report reflects hundreds of thousands of Mississippians in their quest for self-reliance being served by the dedicated staff and partners of this agency in each of the 82 counties throughout the state. The Mississippi Department of Human Services recognizes the importance of building a braided resource model, in partnership with federal, state and community partners, to insure a foundation for sustainable success in self-reliance for those who seek assistance.

We continue moving forward with reorganization of the agency by transitioning the Division of Family and Children Services to the new Department of Child Protection Services as created by the 2016 Mississippi State Legislature and signed into law by Governor Phil Bryant. Former Justice, Dr. David Chandler, as Commissioner leads the effort to move the department forward in meeting the needs of vulnerable, neglected and abused children across the State. This department provides renewed opportunities to focus on the child but also, on the family as a whole. Dr. Chandler provides additional information in this report to highlight their many successes.

The Mississippi Department of Human Services continues building momentum toward developing pathways to success with families using our generation plus (Gen +) approach to address poverty as well as associated barriers encountered by Mississippi families. The approach is designed with an intentional focus on working with parents and children together along with those associated with the household as a whole. The Gen + has four key components: education; economic supports through workforce development; health and well-being along with social capital. The goal is to create a foundational framework within the Department so that identified resources and services along with program support are aligned with a generation plus approach to build upon the success of family as a whole.

HIGHLIGHTS INCLUDE:

- Leading the pilot program that will prevent SNAP fraud/double dipping with the National Accuracy Clearinghouse (NAC) by creating multi-state data sharing models. If used by states nationwide the USDA estimates it would save 193.4 million by reducing dual participation.
- WIOA-Workforce Development- MDHS has created a Workforce Development division in order to help TANF and SNAP recipients find gainful employment. We have partnered with Community colleges, Employment Security, and Dept. of Education to align agency resources to create pathways that do not duplicate services but instead maximizes resources available thus moving individuals to self-sufficiency in the most effective and efficient manner possible.
- Due to the success of the public/private partnership in the 17 counties of Southwest MS, MDHS moved forward with the privatization of the remaining 65 counties, effective October 1. This effort will lead to better county operations and is projected to save approximately 1 million dollars per year.
- Have begun to develop a higher quality early childhood system that will meet the educational and developmental needs of Mississippi's children by moving to a family based unified and integrated early childhood system that maximizes resources and measures student outcomes to make sure children enter school ready to learn.
- The Division of Family and Children Services' transition to the Department of Child Protection Services, as created by SB 2179, is moving in a very methodical and interactive process which will lead to the establishment of a foundation on which a successful agency will be suited to best serve the children of Mississippi.
- We have strengthened our partnership with Family First Resource Centers to enhance direct services and collaboration between all MS family programs to impact the whole family while meeting specific needs of individual family members as we help them reach self-sufficiency.
- ABAWDS (Abled Bodied Adults Without Dependents)- SNAP roles have been reduced by approximately 75,486 since the announcement that MDHS would not seek the ABAWD waiver and estimated to be approximately 80,000 individuals at the end of the first complete year of implementation (estimated $11.3 Million per month saved, $135.9 Million annually).
- Created a division of Internal Audit to ensure compliance with all policies and procedures thus ensuring integrity and protecting the public trust of MDHS.
- Consolidated Human Resources, Contracts, Sub-grants, and Purchasing to create efficiencies.
- Have joined the 2 Gen (Gen +) approach for delivering services which helps the Family as a whole instead of individually.

These accomplishments are possible because of the great MDHS team as well as the collaborative partnerships with those we serve, the legislature, and all Mississippians who assist this agency in reaching our goals. We are encouraged about the many positive changes within the agency as we evolve to meet the ever changing needs of Human Services in the Great State of Mississippi. The citizens of this state deserve our very best service...It simply is who we are!

Executive Director

Notes from the Deputy Executive Director & Deputy Administrator

All of the goals and milestones achieved at MDHS in Fiscal Year 2016 and those we plan to achieve in Fiscal Year 2017 and beyond revolve around one main focus, the Family. As Executive Director Davis stated in his address, MDHS is embarking on new territories and goals that are unprecedented for our Agency, centered around helping the families of Mississippi holistically to become self-sufficient using our generation plus (gen+) approach.

In that same light, the family centered approach implemented externally has been implemented internally to our own MDHS Family. Just as we evaluate the needs of each generation in a family externally and plan for how those needs and resources should interact together, each division at MDHS has and continues to be evaluated in the same way, as pieces of something greater than just one single division or department.

Taking the family centered approach even one step further, MDHS continues to find ways in which we can partner with other State agencies in Mississippi, with particular emphasis on our workforce development efforts.

The leadership we have in Executive Director John Davis and his visions for our agency combined with dedication of our MDHS employees ensure that we will continue with the great accomplishments we've had in FY 2016 as we move into the future.

Deputy Executive Director

Governor Phil Bryant has stated, "My first job is to make sure that every Mississippian has a job," and the Mississippi Department of Human Services (MDHS) is a key component of making this a reality. The Division of Management Information Systems (MIS) is currently overseeing a modernization project that will provide caseworkers and clients with an increase in productivity and enhanced service delivery, respectively. The modernized solution will truly transform the way MDHS delivers on its mission of providing services to people that sustain the family unit and encouraging traditional family values through promotion of self-sufficiency and personal responsibility for all Mississippians. This project will allow MDHS to improve data sharing with other agencies, enhance visibility into barriers faced by families, improve fraud prevention, and ensure that our staff can maximize every resource, while preventing duplication, as we move families to self-sufficiency.

This effort will enable MDHS to better serve the Citizens of Mississippi through enhanced data interfaces with agencies such as, but not limited to, Mississippi Department of Employment Security, Mississippi Board of Community and Junior Colleges, Mississippi Department of Education, Mississippi Department of Medicaid, Mississippi Department of Rehabilitation Services, Institutions of Higher Learning, etc. Due to these interfaces, MDHS will be able to ensure that individuals receiving our services are provided an opportunity to achieve self-sufficiency while protecting the integrity of the programs that we offer. Through this effort, MDHS will be better positioned to assist individuals as they seek to improve their employment situations or further their education with the goal in mind of finding better employment. The Executive team at MDHS understands that technology is a key component to achieving our mission and providing for a better Mississippi, and this project is the first step in making this a reality.

Deputy Administrator

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HISTORY OF THE AGENCY

The Mississippi Department of Human Services has its origins in legislation passed in 1935 during the closing days of Governor Mike Conner's administration and the early days of the administration of Governor Hugh White in 1936. Governor Conner called a special session of the Mississippi Legislature in October 1935 to consider ways to financially assist certain groups of needy Mississippi residents. The Legislature responded by passing the "Emergency Relief Act," which created a state department of emergency relief consisting of a five member State Welfare Board, a State Commissioner and not more than 10 additional workers. The law also provided for the creation of county welfare or relief boards and appropriated $700,000 to be given to the needy, aged, blind, crippled or otherwise disabled, and dependent children under certain conditions [Laws, 1935, Ch. 18].

The State Department of Public Welfare, the predecessor of the Department of Human Services, was created by the Legislature in April 1936 as part of the passage of the "Mississippi Old Age Security Act." The Emergency Relief Administration, which had only functioned for five months, was abolished.

The law provided for the creation of a State Board of Public Welfare, a Commissioner of Public Welfare and county boards of public welfare. It accepted the provisions of the federal Social Security Act as applicable to needy persons more than 65 years of age and appropriated $1,000,000 to fund the program, an amount to be matched by the federal government [Laws, 1936, Ch. 175].

The Mississippi Department of Human Services (MDHS) was renamed and established by the legislature in 1989 as part of the state government's reorganization [General Laws of the State of Mississippi, 1989, Ch. 544]. The new department assumed the responsibilities of the State Department of Public Welfare and the State Board of Public Welfare. The agency also absorbed the Office of Energy and Community Services, the Juvenile Justice Advisory Committee and the Mississippi Council on Aging which was formerly within the Division of Federal/ State Programs, Office of the Governor [Mississippi Code Annotated, 1972, §43-1- 6].

MDHS has five programmatic divisions which include the Divisions of Aging and Adult Services; Community Services; Early Childhood Care and Development; Field Operations; and Youth Services. MDHS maintains offices in all 82 counties of the state and employs about 3,800 Mississippians.

MISSION STATEMENT

To provide services for people in need by optimizing all available resources to sustain the family unit and encourage traditional family values thereby promoting self-sufficiency and personal responsibility for all Mississippians.

VISION STATEMENT

The Mississippi Department of Human Services is a respected partner in a healthy, safe, interconnected community where the basic needs of all are met in an environment of independence and dignity that affords opportunities for a better quality of life while promoting responsibility and accountability in an atmosphere of respect.

CORE VALUES

Integrity

Self-Development

Outstanding Program Delivery

Excellent Customer Service

PROGRAMMATIC DIVISIONS

AGING & ADULT SERVICES

COMMUNITY SERVICES

EARLY CHILDHOOD CARE & DEVELOPMENT

FIELD OPERATIONS

YOUTH SERVICES

AGING & ADULT SERVICES

The vision statement for the Division of Aging and Adult Services (DAAS) is, "Every older Mississippian living the best life possible." This statement mirrors the division's mission statement, "Protecting the rights of older Mississippians while expanding their opportunities and access to quality services."

DAAS proactively carries out a wide range of functions related to advocacy, planning, coordination, interagency linkages, information sharing, brokering, monitoring and evaluation. The responsibilities of the division include:

- Developing, administering and conducting public hearings on the State Plan of Services.
- Serving as an advocate for older persons in Mississippi.
- Funding Area Agencies on Aging within the state.
- Training the Aging Network staff.
- Coordinating resources.
- Protecting vulnerable adults.
- Leadership in service provision management and administration.

SERVICES AND PROGRAMS

Mississippi Access to Care Centers

Mississippi Access to Care (MAC) Centers are welcoming and accessible places located across the state where people can obtain unbiased information and assistance in locating long-term care services and supports. They provide a central source of reliable and objective information about a broad range of programs and services. MAC Centers help people understand and evaluate the various options available to them regardless of income or eligibility for publicly funded long-term care. These centers empower older adults and adults with disabilities to make informed choices, streamline access to long-term care services and supports, and are part of a larger "No Wrong Door" (NWD) System. Individuals can reach the MAC Centers at *www.MississippiAccesstoCare.org* or by calling toll-free (844)822-4MAC (4622).

MAC CENTERS FEATURE:

- A toll-free number to reach qualified staff who can provide information and referrals.
- MAC Center specialists who can provide face-to-face, unbiased person-centered counseling.
- A comprehensive resource directory available at *www.MississippiAccesstoCare.org.*
- An online service and support questionnaire to help identify long-term care services and supports available in Mississippi counties.
- A partnership between agencies to assist people and provide follow-up to streamline access to available services.

Information and Assistance is the entry point into the Aging Service delivery system. This service informs seniors of available resources, links them to resources and provides follow-up mechanisms to record the type of assistance rendered and how needs were met.

Outreach Coordinators seek out seniors to educate and connect them with available services. The service is essential to many older persons who may not have knowledge of resources or services available to them.

Transportation Services include conveyance for medical appointments, errands and organized recreational activities via vans that provide door-to-door pickup and delivery for clients.

Adult Protective Services

Adult Protective Services (APS) Unit within the Division of Aging and Adult Services was created through legislation passed in 2006. APS investigates reports of suspected abuse, neglect and exploitation of vulnerable adults. Guided by the Mississippi Vulnerable Persons Act, APS provides for the protection of at-risk vulnerable persons age 18 and older residing in private home settings through direct delivery or referral to resources within the community.

Medicare Counseling

The State Health Insurance Assistance Program (SHIP) provides information, counseling and assistance to consumers and beneficiaries about Medicare as changes to the program develop. Services were provided to more than 35,000 persons through personalized sessions, presentations, workshops, and health fairs.

Mississippi Senior Medicare Patrol (SMP) is an educational outreach program designed to recruit and train volunteers to assist beneficiaries in reviewing and analyzing medical statements and/or report suspicious claims, billing errors, or abuse to aid in the fight to prevent and/or reduce fraudulent practices in the Medicare system.

Medicare Improvements for Patients and Providers Act (MIPPA)

The Medicare Improvements for Patients and Providers Act (MIPPA) of 2008 is a multi-faceted piece of legislation related to Medicare. One important provision of MIPPA was the allocation of federal funding (through Section 119) for State Health Insurance Assistance Programs (SHIP), Area Agencies on Aging (AAA), and Aging and Disability Resource Centers (ADRC) to help low-income Medicare beneficiaries apply for programs that make

Medicare affordable.

MIPPA grantees specifically help low income seniors and person with disabilities to apply for two programs that help pay for their Medicare costs. The Medicare Part D Extra Help/Low Income Subsidy (LIS/Extra Help), helps pay for the Part D premium and reduces costs of prescriptions at the pharmacy. The Medicare Savings Programs (MSP) help pay for Medicare Part B.

Long Term Care Ombudsman Program

The Long Term Care Ombudsman Program (LTCOP) is authorized by the federal Older Americans Act (42 U.S.C. §§ 3058g) and Mississippi law (§§ 43-7-51 to 43-7-79). The State Long Term Care Ombudsman Program seeks resolution to problems experienced by residents of long-term care facilities and advocates for their rights with the goal of enhancing their quality of life. Ombudsman services are provided by DAAS through contracts with AAAs which employs LTCOP staff ombudsman and utilizes volunteers in districts across the state.

Legal Assistance and Advocacy

Legal Assistance and Advocacy services protect and assist the elderly to secure their rights and benefits, and promote a higher quality of life. Services include:

- Referrals for legal assistance for older persons who need legal advice, a consultation and/or representation.
- Elder abuse prevention activities and public information programs that focus on issues to help prevent abuse, fraud and exploitation.

Home and Community-Based Programs

Home and community-based programs help individuals continue to function in their homes and communities while maintaining their dignity and self-worth. Programs include:

Case Management identifies the needs of frail, elderly adults through a comprehensive assessment followed by development of a care plan, utilizing the input of family members.

Homemaker Services provide assistance to older persons in their home who have no one to assist them with daily activities such as personal hygiene, light housekeeping or other chores.

Adult Day Care offers planned programs that include a variety of health, social and support services in a protective setting usually during daytime hours. This community-based program is designed to meet the individual needs of functionally and/or cognitively impaired adults.

The Older Adults Nutrition Program includes the Congregate Meals Program and the Home-Delivered Meals Program. The Congregate Meals Program gives older persons an opportunity to go to a local senior center and enjoy a meal, fellowship with others and participate in fun activities. The Home-Delivered Meals Program delivers meals to homebound seniors unable to prepare food for themselves and who are at risk for early institutionalization.

Emergency Services are designed to satisfy the unmet needs of older persons in crisis situations. These services include food, medical supplies, and equipment.

Respite Services offer caregivers a break from their caregiving responsibilities. Respite time varies based on a caregiver's specific need.

The Family Caregiver Support Program provides support to caregivers of older adults including:

- Information about available services.
- Assistance in gaining access to supportive services.
- Counseling assistance.
- Respite services.
- Supplemental services.

Jackson County Senior Companion Program provides grants to qualified agencies and organizations for the dual purpose of engaging persons 55 and older, particularly those with limited incomes, in volunteer service to meet critical community needs; and to provide a high quality experience that will enrich the lives of the volunteers. Program funds are used to support Senior Companions in providing supportive, individualized services to help older adults with special needs maintain their dignity and independence.

Older Adults Nutrition Program

The Older Adults Nutrition Program ensures that nutritionally complete meals are available in congregate settings or through home delivery to Mississippi's elderly population. In SFY 2016:

- 399,925 meals were served in congregate settings.
- 1,577,327 meals were served in home settings.

Special Initiatives

DAAS is committed to helping seniors and their caregivers' access services. During the fiscal year, the division worked to expand the National Family Caregiver Support Program which encompasses services including respite, supplemental and grandparent counseling, and information and assistance.

AREA AGENCIES ON AGING

Central Mississippi
601-981-1511

East Central
601-683-2401

Golden Triangle
662-324-4650

North Central
662-283-2675

North Delta
662-561-4100

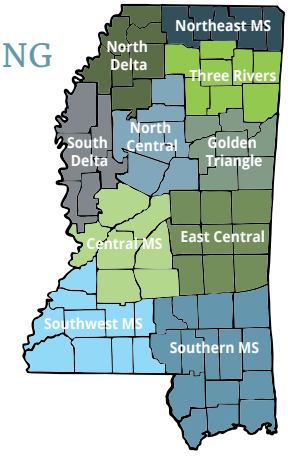
Northeast Mississippi
662-728-7038

South Delta
662-378-3831

Southern Mississippi
228-868-2326

Southwest Mississippi
601-446-6044

Three Rivers
662-489-2415



COMMUNITY SERVICES

The Division of Community Services (DCS) provides a wide range of services for Mississippi's elderly, disabled and low income families with children. DCS addresses clients' immediate and long-range challenges by helping to alleviate the causes and effects of poverty. Services are provided through local networks statewide. By using the case management approach for service delivery, clients are prepared to focus on obtaining an education and/or employment in order to become self-sufficient.

BUDGET

The division works to help clients achieve self-sufficiency through activities such as education, employment, nutrition, housing, health services, community affairs and transportation. For eligible homeowners, energy bill or weatherization assistance may be available to reduce the cost of heating and cooling while improving energy efficiency.

The Division of Community Services is entirely federally funded through the:

- Community Services Block Grant: $11,320,148; clients served: 26,198
- Low-Income Home Energy Assistance Program: $28,877,339; households served: 34,464
- Low-Income Weatherization Assistance Program: $5,679,941; homes weatherized: 504

PROGRAMS

Community Services Block Grant

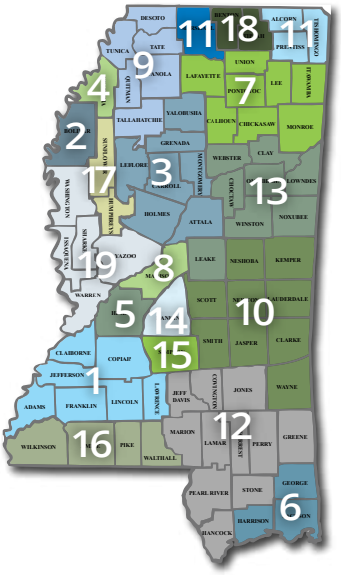
Community Services Block Grant funds are used to provide a range of services and activities for the elderly, disabled and low-income families with children. Programs provide services to help clients obtain an adequate education, secure and retain meaningful employment and sufficient housing, pursue health and nutrition services and access community resources and transportation.

Low-Income Home Energy Assistance Program (LIHEAP)

LIHEAP provides financial assistance for eligible households to help pay the cost of home energy bills and other energy-related services. Households may qualify for regular LIHEAP assistance and/or the Energy Crisis (Emergency) Intervention Program for natural gas, wood, electricity, liquid petroleum, propane/butane gas and other energy-related services.

Weatherization Assistance Program

Low-Income Weatherization Assistance Program funds are used to improve the conditions of eligible clients' homes. The program is designed to reduce home heating and cooling costs by improving energy efficiency and ensuring health and safety. Priority is given to low-income, elderly and disabled individuals. Weatherization measures include energy audits, air sealing, adding attic and wall insulation (dense packing), installing smart thermostats, lighting retrofits and replacement refrigerators.



COMMUNITY SERVICES LOCAL AGENCIES				
1. AJFC CAA 601.442.8681 866.243.0041	2. BOLIVAR CAA 662-846-1491	3. CENTRAL MS, INC. 662-283-4781 800-898-0410	4. COAHOMA OPPORTUNITIES 662-624-4887	5. HINDS COUNTY HRA 601-923-3950
6. JACKSON COUNTY CAA 228-769-3292 866-255-9987	7. LIFT, INC. 662-842-9511 800-844-5438	8. MADISON COUNTY CSA 601-855-5710	9. MID-STATE CAA 662-647-2463 800-523-6683	10. MULTI-COUNTY CSA 601-483-4838 800-898-0659
11. NORTHEAST MS CS 662-728-2118 877-728-2118	12. PRVO 601-736-9564 866-736-9564	13. PRAIRIE OPPORTUNITY 662-323-3397 888-397-5550	14. RANKIN COUNTY HRA 601-825-1309 866-724-7284	15. SOUTH CENTRAL CAA 601-847-5552 800-313-2905
16. SOUTHWEST MS OPPORTUNITY 601-684-5593 800-250-7730	17. SUNFLOWER-HUMPHREYS, INC. 662-887-5655	18. UNITED CAC 662-224-8912 888-744-4407	19. WWISCAA 662-378-8663	

JULIE'S STORY

Julie came into the office in May of 2013 seeking assistance with her utility bill. The household consisted of an unemployed single-parent mother, 29, with an 11 year old child. The family's income included Temporary Assistance for Needy Families (TANF) of $146.00 and Supplemental Nutrition Assistance Program Services (SNAP) of $197.00.

Through an intense self-evaluation, Julie decided she wanted to make life better for herself and her daughter. She came into the office requesting assistance to enroll in the Certified Nursing Assistant Program at Meridian Community College. An assessment was completed to determine the household need(s).

Although the request for the educational assistance was granted, the home was in need of a cooling unit. A home energy audit was conducted by the weatherization crew and it was determined that the family was in need of a cooling system. An air conditioner unit was installed keeping the family cool in the summer heat.

Julie enrolled in the nursing program and completed the course with honors in July 2015. After graduation, she obtained a CNA position with earnings of $13.41 per hour. Although she continues to work, she is also attending classes to obtain her Registered Nursing certification. Julie was inspired to make her goals a reality.

EARLY CHILDHOOD CARE & DEVELOPMENT

High quality, consistent, and developmentally appropriate child care is important for young children. The Division of Early Childhood Care and Development (DECCD) makes it possible for Mississippi families to obtain and retain employment by providing child care assistance through federal funds awarded to the state under the Child Care and Development Fund (CCDF) program.

The U.S. Department of Health and Human Services increased the amount available under CCDF by transferring 20 percent of available funding to the state from federal Temporary Assistance for Needy Families funds—a decision that reflects the important role child care plays in helping families make the transition from welfare to work. As a condition for receiving these funds, DECCD cannot limit the type or quality of child care available to parents.

DECCD is committed to quality in all forms of child care and invests CCDF dollars in professional development initiatives proven to improve the quality of child care and increase the school-readiness of enrolled children. Consequently, DECCD not only provides child care assistance that supports the state's current workforce, but also makes available to the state's future workforce early care and education to leverage available opportunities for their success in school and as adults.

Direct Services

Mississippi Child Care Payment Program, administered by DECCD, issues certificates to TANF participants, parents transitioning off TANF, homeless families, and low-income working parents or parents in a full-time approved education or training activities. Parents may select the provider of their choice who meets the needs of their family. An eligible provider may be a licensed child care center, licensed group home or an individual who keeps children in their home or in the child's own home.

In SFY 2016, 26,461 children were served with subsidies through the Mississippi Child Care Payment Program.

Under the Child Care and Development Block Grant Amendment of 1996, the funding focus is to assist income-eligible parents with subsidized child care. DECCD administers the federally-funded CCDF grant to provide for child care services which are available to the children of parents of the following priorities:

- **Referred Clients including**
  - TANF recipients.
  - Transitional Child Care recipients.
  - Children in Protective Services, Preventive Services, or Foster Care
  - Healthy Homes Mississippi participants
  - Homeless families
- **Special or At Risk populations up to 85% of the State Median Income including**
  - Single parents with special needs
  - Children with special needs
  - Parents deployed in the Mississippi National Guard or Reserve
- **Children of very low income working parents whose income is at or below 50 percent of the State Median Income and who are at risk of going on TANF in the following order:**
  - Children of teen parents currently enrolled in school full-time
  - Children of all other eligible parents at this income level

4. Based upon the availability of funding, children of parents working the required 25 hours per week whose income falls above 50 percent of the SMI and at or below 85 of the SMI.

The Child Care Partnership Grant Program is a special initiative developed by DECCD that encourage partnerships to address employee and community child care needs. This federal matching grant program encourages a local commitment to child care through community-generated financial resources that can be matched with federal funds. Applicants eligible for consideration for a subgrant include local or county governments, state agencies and municipalities.

Current partnerships include: Alpha Connection Academy (Jackson); Calvert's ABC Preschool Nursery (Aberdeen); Children's Learning Center (Vicksburg); City of Jackson; Cornerstone Preschool and Nursery (Brookhaven); Creative Minds Learning Center (Jackson); Global Connection Learning Center (Jackson); Good Shepherd Preschool (Vicksburg); Hancock County Human Resources Agency; Happy Start Learning – Glory Revealed Mission (Macon); Happy Start Learning Center #2 (Starkville); Jackson County Civic Action Committee; Karitas Day Care Center (Jackson);

Sanderson Farms, Inc. Child Care Center (Collins); and Sugar Magnolia Learning Academy, Inc. (Meridian).This year approximately 800 children were served through community-based organizations, business partnerships and Head Start organizations through a noncompetitive process to provide child care services.

Quality Training Initiatives

In July 2014, DECCD aligned its quality improvement initiative programs into a single network of services known as the Early Years Network (EYN). This network includes all services previously offered by individual programs such as Allies for Quality Care, Nurturing Homes, Partners for Quality Care, Project PREPARE, professional credentialing programs, etc. The Early Years Network provides services to early childhood care professionals and families at no cost in the following 11 areas: Allies for Quality Care Pilot, professional development, nutrition and physical health, special needs and mental health, training and technical assistance, business advising, community engagement, parent education, child assessment, child care resource and referral sites, and child care quality rating and improvement systems. With the launch of the EYN, access to these services was streamlined by giving parents and providers a single number/website/email address to use to access a coordinated system of services. During SFY 2016, the EYN provided services in all 82 counties to 35,827 early childhood care professionals and 3,815 parents.

The Mississippi Quality Stars program is Mississippi's quality rating and improvement system housed under the EYN. This program is designed to assess, improve, and communicate levels of quality in licensed early child care and education settings. Components of MS Quality Stars include: Administrative Policy, Professional Development, Learning Environments, Parental Involvement and Evaluation. As of the end of June 2016, 537 licensed facilities statewide are participating in the quality rating system. Of the 418 facilities evaluated:

- Five Star Rating: 7 facilities
- Four Star Rating: 25 facilities
- Three Star Rating: 53 facilities
- Two Star Rating: 101 facilities
- One Star Rating: 232 facilities

The Mississippi State Department of Health partners with DECCD to provide $1 million in CCDF funds to the MSDH Child Care Licensure Branch to assist in funding activities associated with the administration of child care licensure within the state.

MSDH trains child care staff in the "Color Me Healthy" curriculum. Color Me Healthy teaches children about a healthy diet that includes fruits and vegetables. The program is highly visual and interactive, using color, music, dance and imaginary play.

WIN Job Center/DECCD Collaboration: DECCD, in conjunction with Friends of Children of Mississippi, Inc., have implemented a one-stop shop, on-site project in Canton. This partnership provides child care services for parents who are accessing educational resources and employment training at the WIN Multipurpose Center. This project provides year-round child care for 12 children ages eight weeks to 5 years old.

Midtown Partners, Project Innovation includes the "I Too Can Fly" Aviation Program where students work in groups on community initiatives and receive individual assistance with science fair projects, character development, problem-solving, developing skills, physical activities, career exploration, money management and recycling.

Willowood Development Center provides care to children with developmental delays and special needs. Funding from DECCD supports skilled teaching staff and administration to provide services to children enrolled in the program.

Consumer Information, Publications and Resources:

DECCD operates a toll-free statewide child care information hotline (1-800-877-7882) to assist parents with various questions and issues regarding child care. Child Care Resource and Referral Sites are located across the state and are a source of training and general information for parents and providers. Each site also operates as a lending library where parents and providers can check out developmentally appropriate toys and materials. DECCD also provides the latest information on ways to improve the quality of child care through the distribution of publications and a video lending library with more than 200 topics available to child care staff for professional development.

HIGHLIGHTS

• During SFY 2016, DECCD dedicated its efforts on increasing access to certain populations, improving the data management system (CCPS), and strategic planning in light of new federal requirements.

•DECCD created an online renewal process for unlicensed and license exempt providers which will streamline the renewal process and ensure accuracy in DECCD records.

•DECCD Created an online eligibility redetermination process for parents which will streamline the redetermination process and ensure accuracy in DECCD records.

•DECCD has identified single parents who have a disability as a particularly vulnerable population and created extended eligibility for the Child Care Payment Program to these families.

•DECCD extended eligibility to homeless children and families as required by the Child Care Development Block Grant Act of 2014. DECCD has formed partnerships with agencies serving homeless families, and these agencies now act as referral agents for the Child Care Payment Program.

•The Child Care Development Block Grant Act of 2014 has mandated several new federal requirements for the Child Care Development Fund Program. These changes to the federal law are aimed at increasing access to consumer education, ensuring access to high quality child care for low income children, ensuring the health and safety of children in all child care settings, and supporting continuous quality improvement. During SFY 2016, DECCD spent a significant amount of time planning for these upcoming changes which will take effect in FY 2016-2018 in accordance with the State Plan which was submitted to the Administration for Children and Families in the spring of 2016.

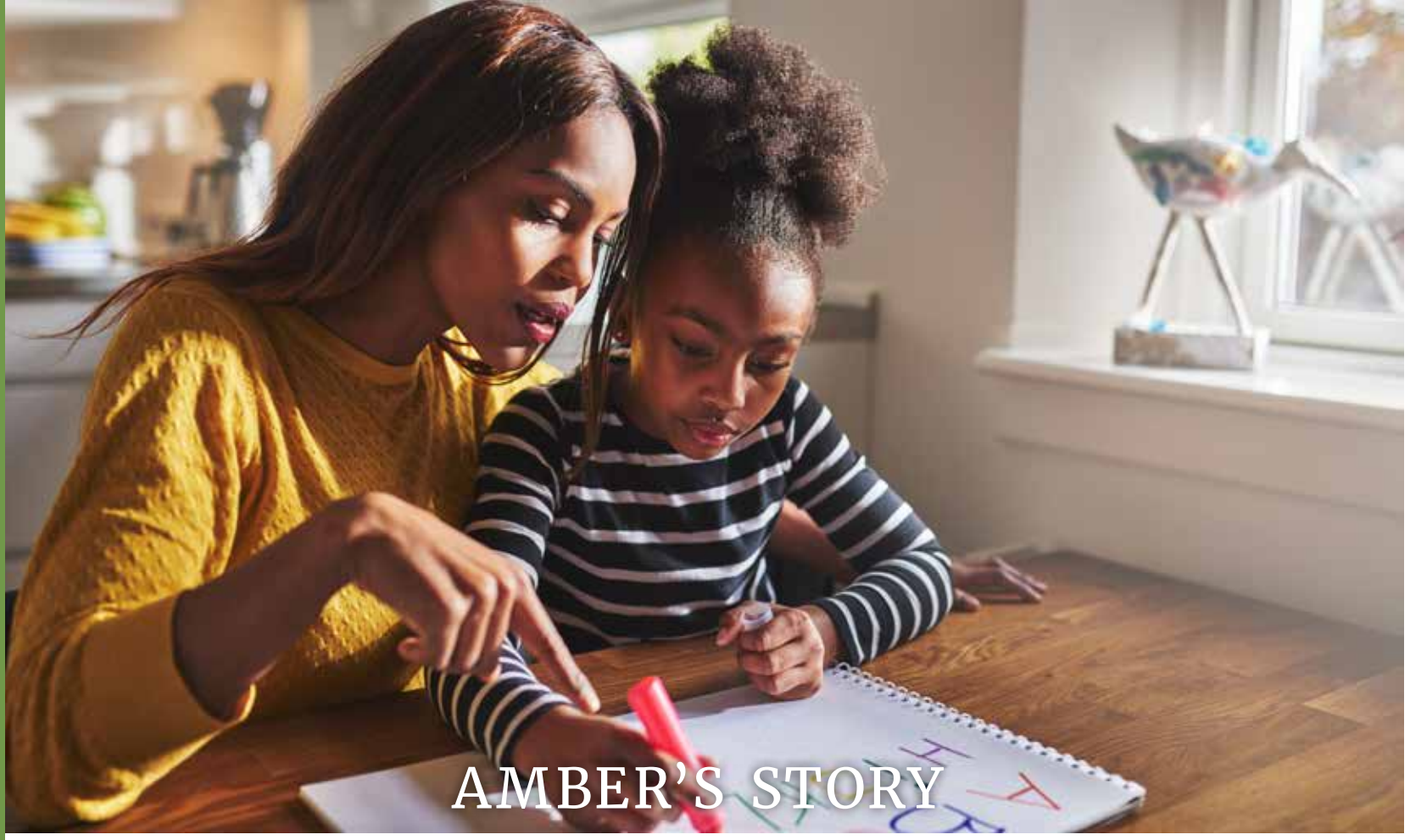
•As part of our dedication to continuous quality improvement, DECCD convened a group of stakeholders from around the state to produce recommendations for the improvement and revision of the Quality Stars Program. This work is on-going into the next Fiscal Year.

DECCD is dedicated to improving the way we communicate and interact with our clients, whether they are parents or child care providers.

· **Information Hotline and Call Center: 1-800-877-7882.**

· **Online Provider Search Tool** that allows parents to locate providers in their area based on provider type and quality rating.

· **Online Service Request Form** that allows providers to report issues, ask questions, or upload documents.



AMBER'S STORY

Many parents participate in the child care certificate program through the TANF Work Program, which provides valuable job training and experience as well as child care assistance. Even after parents leave the TANF program, they have an opportunity to continue child care assistance through TCC (Transitional Child Care). One such client is a former TANF participant named Amber. Amber had the opportunity to train in DECCD's Communication Unit before finding permanent employment at a local restaurant. While working at DECCD, Amber quickly became a member of the DECCD family and recalls that her "supervisor and co-workers were the best people have ever worked around and everyone was treated just like family." As a member of the Communications Unit, Amber was responsible for answering incoming questions from DECCD clients, managing faxes and applications, and entering data into DECCD's workflow software. Amber worked in the Communications Unit for seven months, and during that time applied for several jobs with no response. When Amber finally received an interview, she was called back for orientation the next week because the hiring manager saw in Amber exactly what her supervisor saw in her at DECCD - a hard worker with immense potential. Amber says that it was a privilege to receive a child care certificate because it allowed her two children to attend an after-care program that she selected because it met all of her needs. Amber's children were picked up from school, which was important because Amber did not have to leave work to deliver her children to her grandmother's house. The after-care program also made sure that her children completed their homework and they were served a healthy snack and dinner. Amber says that "the Child Care Certificate was a great decision for my kids while I was at work. It helped me in so many ways because even with my demanding work schedule, I did not have to worry about my children. I was very grateful for this program because child care is very expensive for two children." Amber experienced what so many parents do – that it is difficult and even overwhelming to find an affordable, quality program that meets all the needs of the family. The Child Care Payment Program is one way that the State of Mississippi can help parents on their journey to employment and self-sufficiency.

FIELD OPERATIONS

The Division of Field Operations encompasses both economic assistance and child support services. With an office in all 82 counties, staff is dedicated to serving the people of Mississippi.

Economic Assistance

The Division of Field Operations (DFO) is responsible for economic assistance programs which ensure nutrition and other basic needs are met for low and medium-income individuals and families in Mississippi. The division administers the Supplemental Nutrition Assistance Program (SNAP) (formerly known as the Food Stamp Program), and Temporary Assistance for Needy Families (TANF) which provides employment, training and support services for clients, including transportation and child care, which are intended to promote self-sufficiency.

DFO, with offices in each county, are under the guidance of a county director who has both programmatic and administrative responsibilities. Offices are divided among 13 regions with a regional director who has oversight responsibility for the counties within that region. At the State Office, staff provide support for policy, procedures, training and technical assistance needed for program administration.

The major accomplishments of the division are indicative of its dedication to excellent service delivery and fiscal integrity.

- Mississippi completed the year with a payment accuracy rate of 98.08 percent in SNAP for federal fiscal year 2016.
- The state reported TANF participation rate was 69.60 percent for FFY 2016.
- Beginning in July 2012, recipients were given an opportunity to subscribe to an email for electronic notices to reduce administrative costs and allow clients to receive and view time-sensitive requests more quickly. Currently more than 78,486 clients have subscribed MY MDHS ACCOUNT to receive notifications via email.

Program Operations/Administrative Unit

DFO is responsible for the administration of economic assistance programs in the 82 county offices, five branch offices and 13 regional offices. Staffing, personnel transactions, grant management, grievance and disciplinary issues, as well as inventory control and other administrative support issues related to both economic assistance and child support field staff are handled by this unit.

Customer Service

Client inquiries and resolution of concerns are coordinated by the Customer Service Unit. Fraud tips are referred to the county for investigation and forwarded to investigators within the Division of Program Integrity. Customer service surveys are available in every field office and surveys are monitored and reviewed to ensure professional service is provided to the general public.

Quality Assurance

The Office of Quality Assurance is responsible for measuring and reporting on program performance. SNAP recipient case sampling reviews are conducted through Quality Control Staff Reviews, and information needed for program assessment. Planning and corrective action is provided to field staff. Management Evaluation staff conduct reviews to assess the administration of programs at the county level focusing on federal target areas. The current focus is on SNAP program access and payment accuracy. The Child Support Program Compliance unit is responsible for measuring and reporting on program compliance within the Child Support program. Random case sampling reviews are conducted throughout the state.

State Operations

The Bureau of State Operations is responsible for services which support administration of programs by staff in the field. The unit provides policy dissemination, interpretation and clearances, training, reviews, audits and other technical assistance.

Claims Management

County eligibility staff identify and prepare claims for program benefits improperly received. Claims are categorized as agency errors, inadvertent household errors or suspected intentional program violations (SIPV). SIPV claims are reviewed and approved by the Claims Management Unit and referred to the Office of Administrative Hearings or the Office of Fraud Investigations for possible court action. The Claims Management Unit collects over-issuances through programs such as the Treasury Offset Program which deducts funds from federal retirement payments, federal income tax refunds, vendor payments and some federal salaries.

Policy/Training Unit/System Help Desk

Training is continuous for the staff of DFO. Newly hired staff members, such as eligibility workers and case managers, are trained in policies, procedures, TANF, SNAP, related work programs and computer systems. Time management, customer service and interview techniques are also included in the curriculum. New clerical staff are trained in policies, procedures, computer systems, customer

service and time management. New supervisors and county directors attend a week of administrative training. Specialized training is additionally provided as needed for: county directors, supervisors, case management, eligibility workers, case reviews and corrective actions. System support is provided through the Help Desk to ensure technical issues are addressed in a timely manner and within regulatory requirements.

ECONOMIC ASSISTANCE PROGRAMS

SNAP

The Supplemental Nutrition Assistance Program, formerly known as the food stamp program, provides monthly benefits to help low income households buy the food they need for good health. Eligibility criteria, income, resource limits and benefit maximums are set by federal laws and regulations. Those who meet the criteria, may qualify for SNAP benefits including one who:

- Works for low wages
- Is unemployed or works part-time
- Receives TANF, Social Security Income or other assistance payments
- Is elderly or disabled and lives on a small income

TANF

The Temporary Assistance for Needy Families program provides assistance for needy families with children up to age 18 years without regard to race, creed, color, gender, age, disability or national origin. Monthly TANF money payments are made for children, deprived of at least one parent, and their needy caretaker relatives who do not have enough income or resources to meet their everyday needs by state program standards.

TANF and SNAP Work Program

The TANF Work Program provides assistance to needy families with children, and helps parents with job preparation and support services so they can become self-sufficient. The state also operates a statewide volunteer SNAP Employment and Training (E&T) Program to help eligible SNAP recipients, who are enrolled in a career and technical program or a workforce skills training program at one of the eight participating community colleges, with tuition expenses that are not paid by Pell or other grants. The volunteer SNAP E&T program for SNAP recipients residing in Hinds County ended December 31, 2015. Effective January 1, 2016, the state implemented a statewide, mandatory SNAP E&T program for able-bodied adults without dependents (ABAWDs). SNAP eligibility for an ABAWD is limited to 3 months in a 36 month period unless the individual meets the ABAWD work requirement or meets an exemption from the ABAWD work requirements.

The Emergency Food Assistance Program

TEFAP, a federal program, helps supplement the diets of low-income Americans by providing emergency food and nutrition assistance at no cost. Under TEFAP, the USDA makes commodity foods available to local state food banks for distribution to approved soup kitchens, food pantries and homeless shelters. In SFY 2016 surplus food items valued at $6,768,423.58 were distributed to 1,229,770 eligible recipients.

SNAP-Ed

The goal of SNAP-Ed is to improve the likelihood that SNAP participants and applicants will make healthy food choices on their limited budgets, and choose physically active lifestyles consistent with the current Dietary Guidelines for Americans, the Food Guide Pyramid and MyPlate. SNAP-Ed classes are taught to eligible participants in various settings, such as school classrooms, TANF classes, public housing sites, food banks and pantries, Head Start Centers and Women, Infants and Children (WIC) locations. In SFY 2016, SNAP-Ed expenditures were approximately $3,877,962.00.

Disaster Relief Efforts

DFO assumes leadership, on behalf of MDHS, of Emergency Support Function 6 (Mass Care, Housing and Human Services) per the Mississippi Comprehensive Emergency Management Plan. As such, DFO coordinates all state efforts to staff and maintain statewide shelter operations, provide sheltering/temporary housing, feeding and other human needs following a catastrophic earthquake, hurricane or other significant disaster requiring state mass care assistance. Efforts include working with other state departments and agencies, as well as non-governmental organizations (i.e., Mississippi Emergency Management Agency, Mississippi State Department of Health, Mississippi Division of Medicaid, American Red Cross, Voluntary Organizations Active in Disaster, the Salvation Army and Mississippi National Guard) for activities relating to potential or actual States of Emergency declared by the Governor. County DFO offices are responsible for specific disaster functions as determined by the Comprehensive Emergency Management Plan in their respective county.

Child Support Enforcement

The Division of Field Operations offers child support services to Mississippi's children and families that help ensure financial, medical and emotional support are received from both parents. This service helps families become self-sufficient so that every child is able to develop into the most productive adult possible. Child support services are available through MDHS offices in all 82 counties. Services include:

- Location of noncustodial parents
- Establishment of paternity
- Establishment of orders for medical and child support
- Collection and distribution of child support payments through a central unit
- Enforcement of child support orders
- Review and adjustment of orders
- Working in conjunction with other states to collect and disburse child support

These services have contributed to a decrease in Mississippi's public assistance rolls which reduce expenditures for TANF and other government benefits.

- Consistent receipting and distribution of child support to children and families builds the capacity of families to become self-sufficient.

During SFY 2016:

- Child support collections increased to $359,546,803
- Paternity establishment percentages equaled 94.7 percent of cases where children were born out of wedlock

Child Support Programs

Child support staff work to deliver quality services to Mississippians in the most cost effective way possible. Numerous programs are in place to help collect payments from noncustodial payments including but not limited to:

• The federally mandated Tax Offset Program intercepts state and federal taxes from noncustodial parents who are delinquent in making their child support payments. These funds are either distributed to the custodial parent or recovered as repayment for expended TANF benefits. In SFY 2016, $40,771,272.89 was collected through this program.

• The License Suspension Program allows for suspension of drivers, professional and/or recreational licenses for non-payment of child support. During the fiscal year 2015, 7,719 licenses were suspended.

• Employers are required to report newly hired or re-hired employees to the Mississippi State Directory of New Hires within 15 days of hire so that timely action may be taken on any existing child support case.

• Income Withholding is the process whereby the employer of a noncustodial parent withholds an amount for payment of the current support obligation with any additional amounts to be applied toward past due support and fees if applicable. Immediate income withholding is federally mandated and requires that wages of the obligated parent be subject to income withholding. At the option of the employer, income withholding orders may be transmitted electronically.

• Child Support staff also sends withholding orders automatically to the noncustodial parent's employer/payer when there is a match in the New Hire Directory.

• Mississippi Enforcement and Tracking of Support System automatically reports noncustodial parents with a delinquent balance of 60 days or more to the Credit Bureau.

• State Parent Locator Unit provides location information upon request from local child support offices, other state IV-D agencies, custodial parents, social services agencies and others as specified by law.

• Several interfaces are processed each month with Mississippi Department of Employment Security (MDES) including interception of unemployment compensation benefits to pay child support obligations and provision of location and wage information for noncustodial parents.

• All states are required to pursue child support enforcement (including location and establishment of paternity and support obligations) as vigorously for children who live outside their borders, as well as under their own jurisdiction according to the Uniform Interstate Family Support Act (UIFSA).

• Central Registry for Interstate Cases is the point of contact for other state child support agencies. The unit processes cases requiring assistance and redirects the information to the appropriate county office.

• Child Support Enforcement Network is a federally mandated automated nationwide communication network linking child support agencies which allows information between states to flow electronically. In addition, child support staff has access to the Federal Parent Locator Service (FPLS) State Service Portal to communicate and send documents electronically to other states and the Federal Office of Child Support Enforcement (OCSE).

• A Simple Acknowledgment of Paternity is a voluntary paternity establishment program which makes it possible for parents to establish paternity in hospitals, birthing facilities, the State Department of Health, county health departments and MDHS county offices. This procedure carries the same legal effect as if the parents were married at any time between conception and birth, and provides for the addition of the father's name to the child's birth certificate.

• The Financial Institution Data Match is an interface with financial institutions that is intended to identify accounts belonging to parents who are delinquent in their child support obligation.

Families First

Families First for Mississippi has successfully served the State by providing Youth Development and Parenting/ Life Skills education. These services are delivered by two community organizations: The Mississippi Community Education Center (MCEC) and the Family Resource Center of Northeast Mississippi (FRC). MCEC and FRC have provided Families First for Mississippi services jointly for over 19 years. The program seeks to strengthen families of all backgrounds and life circumstances by providing youth development and parent education through seminars, workshops, classes, and presentations. The program is in schools, community centers, churches, and state agency offices. Families First has created a tremendous positive impact across the State, and is now launching additional components to provide more dynamic programs.

Families First for Mississippi is expanding its core services. It is designed to stimulate employment through job readiness, support family financial stability, promote literacy, and increase graduation rates while continuing to support positive youth development, decreasing teen pregnancy rates, promoting positive father involvement, parenting education and parenting skills development. The "whole family" concept will involve all ages as well as utilize partnerships with state and community organizations to fill any gaps and eliminate duplications between services.

It is crucial to join together the existing services to help accomplish the mission and purpose of Families First for Mississippi. MCEC and FRC are reaching out to other providers such as community colleges, higher education, non-profits, state agencies, churches, schools, businesses, and other leaders in the community in order to bridge the gap. Together these partnerships will strengthen families and highly impact the well-being of the State of Mississippi.

TANF Average Monthly Caseload	
Families	6,132
Persons	12,179
Adults	2,720
Children	9,459

SNAP Average Number of Recipients	
Households	279,481
Persons	600,568

TANF Average Monthly Payments	
Statewide	$840,671
Family	$137.10
Person	$69.02

SNAP Average Monthly Benefits	
Household	$253.49
Person	$117.96

86

claims were established for TANF benefits improperly received

$18,758.50
TOTAL TANF COLLECTIONS

6,014

claims were established for SNAP benefits improperly received

$5,339,177.79
TOTAL SNAP COLLECTIONS

Overview of Child Support Collections			
2016	$359,546,803	2010	$291,569,900
2015	$352,077,836	2009	$286,696,080
2014	$340,284,469	2008	$264,727,367
2013	$332,391,084	2007	$242,768,697
2012	$332,298,518	2006	$230,206,702
2011	$314,027,548	2005	$218,293,613

License Suspensions Due to Nonpayment of Child Support	
Department of Public Safety	7,154
Department of Wildlife, Fisheries & Parks	547
Board of Education	4
Board of Cosmetology	4
Professional License (MSDH)	2
Insurance Commission	7
Board of Funeral Service	1
Total	7,719

YOUTH SERVICES

The Division of Youth Services (DYS) administers the community services and institutional programs for juveniles who have been adjudicated delinquent in Mississippi Youth Courts or who are at risk of becoming delinquent. DYS provides professional counseling, probation supervision and related services to children in their home communities, as well as education, rehabilitation and treatment services to children committed to institutional care.

Mission

The mission of DYS is to provide leadership to promote change for youth, families and communities. It operates by creating legitimate, alternative pathways to adulthood through equal access to services that are the least intrusive, culturally sensitive and consistent with the highest professional standards.

Vision

The vision of DYS is that every child experience success with caring families and in nurturing communities that cherish children and teach them to value family and community. This vision is guided by the fact that decisions and actions which affect children today, determine their quality of life tomorrow. DYS believes that working with youth today we help make them productive members of society tomorrow. In doing so we reduce the chance of the youths' involvement in the criminal justice system in Mississippi.

COMMUNITY SERVICE PROGRAMS

Goals

- To ensure a balanced approach of accountability, competency development and community safety while providing quality services that address the needs of children, their families, individual victims and the community.
- To test the effectiveness of community-based programs on reducing commitments to institutional care.
- To establish multiagency, cooperative partnerships with local communities.
- To establish uniformity in DYS services, case management practices and procedures.

Services

Probation and After-Care Services are provided to juveniles referred to Youth Courts in all 83 youth courts in the state. Individual, group and family counseling, intake, pre-court investigations, case management, referral and placement services are provided by Youth Services counselors. Additionally, the development of a risk assessment tool and a graduated sanctions policy has enhanced the delivery of services to the community.

The Interstate Commission for Juveniles, Children in Need of Supervision, along with DYS, provide for the welfare and protection of juveniles and the public. Its purpose is accomplished through the cooperative supervision of delinquent juveniles on probation or parole, return of runaways, absconders and escapees, return of juveniles charged as delinquent, and additional measures that any two or more party states may find desirable.

TAMMY'S STORY

Tammy having been in the juvenile justice system for several years follows the guidance of her youth services counselor and strives to achieve her goal of graduating high school. This path was cut off but she still grew in confidence and with the support of the counselor and others changed her behavior, started making good choices and went on to earn her GED. Now her future is bright.

The Tony Gobar Individualized Assessment and Comprehensive Community Intervention Initiative (IACCII): Established by statute in Senate Bill 2477, the Tony Gobar IACCII Program provides comprehensive strength-based services for certain youth who would otherwise be committed to institutional care. The IACCII ensures that youth and their families can access necessary services available in their home communities. DYS currently supervises one IACCII program to better serve youth with special needs. If proven successful, this program may be expanded to other areas of the state to provide appropriate treatment for eligible youth.

Electronic Monitoring Services: Currently the division provides Electronic Monitoring Services to 10 counties as a form of alternative to detention for the Youth Courts.

Adolescent Opportunity Programs

Adolescent Opportunity Programs (AOP) are a community-based partnership with DYS, mental health agencies, community agencies and local multiagency councils. AOPs provide a mechanism within communities to coordinate services, share resources and reduce the number of young offenders placed in state custody.

Goals

The program, which focuses on the family, seeks to assist local communities in coordinating and providing services to at-risk youth and their families. Its purpose is to decrease criminal activity, improve school attendance and performance, and inspire adolescents to become positive, goal-oriented individuals. It is designed to provide treatment within a therapeutic setting and a safe, controlled environment in which counselors teach adolescents how to develop social and interpersonal relationship skills, self-control and insight.

Services

Each program offers services primarily to non-Medicaid and non-billed Medicaid youth. These services are also available to Medicaid-eligible youth. During SFY 2016, 1783 youth were served through AOPs.

Within existing programs, DYS provides the Responsible Fatherhood Program, Healthy Marriage Program, Evidence-Based Practices and Investment in Excellence. According to social learning theory, the closer treatment provided is to the environment in which youth normally function, the more effective treatment will be. To this end, the AOP strives to bring treatments closer to their home environments and families.

ROY'S STORY

Roy who had extensive involvement with the youth court and was sure to be in the adult system was enrolled in an AOP program. It helped him find his potential and gave him direction. He became a regular in school, played sports, and earned a scholarship in football to a community college. He and his parent are extremely grateful for the chance he was given and now has a bright future.

INSTITUTIONAL PROGRAMS

Goals of Juvenile Justice

- To provide rehabilitative services to at-risk youth and their families.
- To provide public safety to communities.
- To focus on reducing the risk of re-offending.
- To address the specific criminogenic factors causing delinquent behavior.

Oakley Youth Development Center (OYDC), located in rural Hinds County, incorporates holistic, therapeutic programs to promote rehabilitation. Oakley serves boys and girls who were adjudicated as delinquent by the Youth Court; court ordered for commitment; and are between the ages of 10 and 17. The psycho-educational program offered is designed to build basic concepts of self-discipline, self-worth, personal responsibility, attention to detail, a sense of urgency and respect for constituted authority.

Intake and Admissions

Staff work through a diagnostic and evaluation protocols which gather medical, dental, recreational, educational, vocational and psychological data on each student. Students receive a complete physical and full-scale psychological assessment which includes IQ testing, personality profiling, suicide risk assessment, completion of a drug and alcohol abuse risk questionnaire, achievement testing, and a trauma risk assessment tool called the Trauma Symptom Checklist for Children.

Mental Health and Rehabilitative Programs

Individual and group therapy counseling provide: Cognitive Behavior Therapy (CBT); social skills development; character education; anger management; sex education that includes information on sexually transmitted diseases and abstinence; drug and alcohol awareness; character education; sexual offender counseling; and psycho-correctional skills training.

The Honors Program is a voluntary program for eligible youth which combines specialized classes with work projects designed to benefit other youth at the facility and the public. The program allows youth to participate in the election process, contribute to the local community, and learn to preserve the environment. Youth attend special classes, and participate in student government which helps direct program activities. Students engage in work projects, both on the Oakley campus and the in local community, to earn additional privileges. The facility has become the first secure juvenile institution in the nation to offer youth an opportunity to participate in the international program, The Duke of Edinburgh Award Program, a character building course. OYDC has eight youth who have received the Bronze Medal through their participation.

During this fiscal year DYS was awarded a Re-Entry Grant from OJJDP. This allowed the division to open up a 2nd Chance Re-Entry Cottage for male youth close to parole from OYDC. The youth selected for this program participate in academic endeavors while housed in a group home setting on the OYDC campus. They also learn transitional skills they can use once released for the program. These skills include cooking, shopping, purchasing of appropriate clothing for job interviews, résumé writing, job interview techniques, and laundry. They are prepared for independent living once release. During their time in the program ,which lasts 90 days, they visit potential job sites, learn of different trades and have an opportunity to experience accepted normalcy.

Academic and Vocational Programs

To continue their educational advancement during their commitment, students are placed in academic and vocational classes at the OYDC, Williams School according to their previous school placement and educational evaluation. The non-public school is accredited by the Mississippi Department

of Education to provide a curriculum in conformity with the DYS mission and accreditation requirements.

- Students can participate in academic and sports competitions such as Spelling Bees, U.S. History Bowls, Geography Quizzes, basketball, baseball, football, chess and golf.
- Internet technology allows students to experience virtual field trips and view satellite downlinks of various programs.
- Classrooms, through the Mississippi Educational Television Interactive Video Network (METIVN), are equipped as part of the STAR School Project.
- Williams School has a licensed library/media specialist who provides instructional planning and assistance to students and teachers.
- GED Preparation and Testing is offered to eligible students. Students tested have an average pass rate of 100 percent.
- ACT® preparation and testing is offered to students who have graduated or earned a GED.
- Vocational Technical Education funds and grants are used to provide programs such as Welding, Carpentry, Small Engine Repair, Basic Business Computer and Custodial Maintenance.
- The Mississippi Arts Commission, Community in Schools Grant Project, uses licensed instructors from a nearby college to teach Creative Writing and Art classes.

During the past year students have been able to leave OYDC with GEDs they have been accepted into Community Colleges and other technical fields. Additionally OYDC was able to exceed reduction in returnees from a rate of 22% to a rate of 18%.

YOUTH OFFENDER STATISTICS

Youth Court Statistics

- 10,182 youth were served by Youth Courts.
- 5,501 youth were warned and released or placed on informal supervision.
- 2,853 youth were placed on formal probation.
- 189 youth were placed on parole following release from Oakley.

OYDC Offender Statistics

- The average population at the facility was 75.
- 190 youth were committed during SFY 2016.
- 90 percent of youth were 16-year-olds
- 83 percent of youth were African-American;
- 17 percent Caucasian or other.
- 100 percent of committed youth were felony offenders.
- The average length of stay for a felony offense was 24 weeks.
- The recidivism rate was 18 percent.

DYS ADMINISTRATION/STATE OFFICE

Repair and Renovation

DYS coordinates the immediate and future needs for capital improvements, repair and renovations by prioritizing projects through the Department of Finance and Administration (DFA), Bureau of Building, Grounds and Real Property Management which submits these requests to the Legislative Budget Office, the House Public Buildings, Grounds and Lands Committee and the Senate Property Committee.

Personal Services and Legal Contracts

The Contract Unit of DYS procures personal services contracts through competitive solicitation and negotiation. Services are provided through contracts which include: medical, psychological, psychiatric, dental, medical, waste collection, pest control, plumbing, asbestos control, speech and occupational therapy and nursing.

Subgrant Management

The Subgrant Management Unit secures various grants to implement new programs within the division or to supplement existing programs. Included in this unit are the AOP subgrants for which the unit handles preparation, subgrant management, program management, training and technical assistance for the programs.

Finance Management

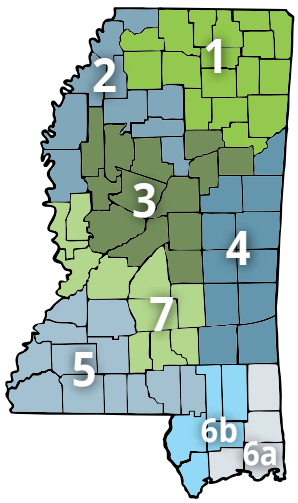
The Finance Unit is responsible for the fiscal management of the division's annual appropriated budget. DYS was appropriated a general fund budget of $17.6 million and special funds (federal) of $12.4 million for SFY 2016. The finance unit manages the allocation of funds in compliance with federal and state rules as established by DFA. These functions include the budget request, budget allocation, budget expenditure and state and federal fund maintenance.

Personnel Management

The Personnel Unit oversees the personnel transactions for 392 authorized positions. This unit ensures that all personnel actions are processed in accordance with the Mississippi State Personnel Board Policies and Procedures. These functions include recruitment, selection, retention and separation.

Regional Offices

Region 1	662-252-6709
Region 2	662-843-8556
Region 3	601-859-1276
Region 4	601-485-7880
Region 5	601-823-9058
Region 6A	228-696-6501
Region 6B	228-466-6234
Region 7	601-364-7758



SUPPORT DIVISIONS

BUDGETS & ACCOUNTING

HUMAN RESOURCES

MANAGEMENT INFORMATION SYSTEMS

PROGRAM INTEGRITY

ADMINISTRATIVE SERVICES

INTERNAL AUDIT

BUDGETS & ACCOUNTING

The Division of Budgets and Accounting provides complete, accurate and timely financial management information for MDHS. DBA's efforts are focused on ensuring that MDHS staff have sufficient information to make optimum use of entrusted federal, state and other funds in serving vulnerable and needy Mississippians. As MDHS' programs become more efficient and effective in their outreach, DBA is committed to maintaining budgets and accounting resources with knowledge, skills and abilities that keep pace with current technologies and innovations.

Office of Budgets

- Budgets compile the annual budget request and five-year strategic plan for the agency and each of its divisions and support services offices. The agency's budget consists of approximately $149 million in general funds and approximately $1.220 billion in federal and other funds. These budgetary and planning efforts are required by state law.
- Accounting and reports for federal grants and other funds awarded to the agency: The agency accesses funds from approximately 40 to 50 federal grants in addition to state appropriated general funds. Budgets performs the internal accounting daily for this activity and performs quarterly reporting to federal grantor agencies.
- Accounting and reports for grants awarded by the agency to subrecipients: The Office of Budgets performs internal accounting daily for financial control of subgrants. This includes payments to subgrantees and monitoring budgetary and contract compliance of the subgrantees.
- Maintaining the agency's Cost Allocation Plan and statistical reporting: Adherence to federally mandated cost principles are maintained in Budgets. Statistical data are collected for purposes of allocating shared costs among federal grants as required by law. This office also accounts for performance targets and measures for performance-based budgeting requirements in state law.

Office of Accounting

- General Accounting: This includes general ledger maintenance, financial statements preparation, accounts payable, accounts receivable, record keeping and archives, and banking
- Centralized Purchasing: Efficient use of agency funds and compliance with state purchasing rules and regulations are the primary focus of this general accounting function. Centralization of this function helps insure consistent application of state purchasing policies.
- Fixed asset accounting: Physical and financial control of agency fixed assets are maintained through rigorous inventory processes, strict accountability for missing property and a complete and accurate fixed asset database.
- Payroll processing and travel expense reimbursement: Timekeeping and issuance of payroll bimonthly to more than 3,300 employees is processed through this office which also handles travel expense reimbursements to employees, many of whom travel regularly, such as social workers.

SUBGRANTS & PROCUREMENT

The Office of Subgrants & Procurement was created to bring together the fiscal functions of Social Services Block Grant and responsibility of working with divisions in developing and submitting grant applications. Staff coordinate with all divisions on initial contract/subgrant development and procurement to ensure adherence to established laws, policies, procedures, rules and regulations along with reviewing, tracking, but not limited to: contracts, subgrants, MOUs, MOAs and interagency agreements.

Mission and Purpose

In 1981, Congress created a block grant for states to provide social services under the Omnibus Budget Reconciliation Act [Public Law 97-35]. In response, a wide range of community social services for individuals and families was authorized. Persons eligible for services are those whose income is at or below poverty level or who are unable to responsibly care for themselves.

Ninety-eight percent of federal funds coming into the state are allocated to state agencies, special projects or pilot projects that can be duplicated in other areas of the state and the remaining 2 percent is used for administration at the state level.

The objective of SSBG is to enable states to meet the needs of its residents through locally relevant social services. SSBG funds support programs that allow communities to achieve or maintain economic self-sufficiency to prevent, reduce or eliminate dependency on social services. Federal block grant funds may be used to provide services directed toward one of the following five goals specified by law:

- To prevent, reduce or eliminate dependency.
- To achieve or maintain self-sufficiency.
- To prevent neglect, abuse or exploitation of children and adults.
- To prevent or reduce inappropriate institutional care.
- To secure admission or referral for institutional care when other forms of care are not appropriate.

SSBG allocates 1 percent of funds which are set-aside for special projects to advocate and establish quality programs during the fiscal year.

Administration

OSP has four direct staff persons and works with the State Attorney General's Office and the Divisions of Budgets and Accounting; Human Resources, Contract Management Unit; Management Information Systems; and Program Integrity.

SSBG Funding Chart	
Division Service Dollars	$22,276,796
Administration	$235,196
Cost Allocation	$262,154
Special Projects	$697,059
Total Federal Dollars	$23,471,205

SSBG Division Funds Allocated			
Funds Allocated	Clients Served	Type	Allocation
DAAS	45,628	SSBG	$6,820,413
DFCS	80,413	TANF/ SSBG	$13,476,184
DYS	6,347	SSBG	$1,980,199
Total	132,388		$22,276,796

HUMAN RESOURCES

The Division of Human Resources facilitates the effective and efficient delivery of vital services to MDHS clients and beneficiaries across the state by providing human resources and administrative support services to the various divisions within the agency. The division administers and monitors all benefits offered to agency employees (i.e., health/life insurance, dental and vision insurance, cafeteria plan, etc.). The division duties are fulfilled through: Personnel Management and Administration; Corrective Discipline and Grievance; Staff Development and Training; and Fingerprinting and Background Checks.

Personnel Management & Administration Unit

The Personnel Management and Administration Unit processes personnel transactions, posts recruitment information and promotional opportunities and serves as liaison between the Mississippi State Personnel Board, MMRS and various MDHS divisions. The unit monitors the Performance Development System and oversees the Supplemental Insurance Committee who handles the cafeteria and insurance plans. It also maintains the agency's organizational charts, works to meet staffing needs and provide training services for personnel to ensure the highest degree of competency.

Corrective Discipline & Grievance Unit

The Corrective Discipline and Grievance Unit reviews and monitors the agency's Employee Discipline System, Employee Grievance System and the Employee Appeals Process for disciplinary matters. Staff also provides guidance and policy interpretation on employee discipline and grievance process, and is a liaison between the State Personnel Board and the Office of the Attorney General on the Employee Appeals Process. Additional responsibilities include monitoring the MDHS Leave Reporting System, processing workers' compensation and tort claims, and ensuring all documented disabilities are accompanied by workplace accommodations, when necessary, according to the Americans with Disabilities Act of 1990.

Fingerprinting and Background Checks/Staff Development & Training Unit

The Fingerprinting and Background Checks/Staff Development and Training Unit supports professional growth by providing training programs and workshops based on the specific needs of the agency at no cost to employees. Staff Development oversees MDHS' involvement in the SPB Certified Public Manager Program, the agency's Educational Assistance Program and the agency Lending Library. Some workshops are approved for continuing education hours toward social work units by the Mississippi Chapter of the National Association of Social Workers. This unit will also be responsible for performing fingerprinting and background checks for newly hired agency employees.

MANAGEMENT INFORMATION SYSTEMS

The Division of Management Information Systems is responsible for providing information technology services to the agency including planning, operations, security, maintenance, procurement and oversight of the agency's IT infrastructure.

This infrastructure includes data centers, desktop environments, internal local area network management, external wide area network management and data communications to local, state and federal agencies.

MIS staff strive to excel in their ability to deliver quality, reliable service and technology to the agency and clients.

MIS is divided into four primary areas:

- Application Development which maintains and develops software and systems;
- Information Technology Administrative Services which works with all MDHS divisions on the purchase of IT related items, IT budgets, inventory and other administrative related functions;
- Operations whose staff is responsible for large scale print and batch jobs;
- Security, Network and Hardware which keeps the infrastructure secure and functional.

The MIS staff strive to excel in their ability to deliver quality, reliable service and technology to the agency and clients regardless of their position or location.

MIS continues to have a long, successful partnership with the Mississippi Department of Information Technology Services which operates the agency's mainframe and maintains network connectivity for remote offices statewide.

Redefining Through Emerging Technology

As MDHS positions itself to take advantage of technological opportunities, the following are key areas:

- Modernization and re-engineering of the four legacy systems to new platforms, which will be a multiyear endeavor.
- Continuing to "virtualize" technology for servers, storage area networks, desktops and laptops.
- Increasing worker connectivity and collaboration across divisional and organizational boundaries by exploiting new services.
- Advance innovation and collaboration in public human services by leveraging informatics and information technology.
- Provide IT tools to effectively support knowledge sharing, creation, communication and delivery of timely information.
- Implementing network management tools to enable MIS to become more proactive and efficiently utilize current technology and knowledge.
- Upgrade legacy front-end applications to web-based technology.
- Standardization of open system applications, i.e., infrastructure, database, coding standards, versioning control and software development tools.
- Move toward more mobile applications as well as remote management of all MDHS end-user devices.

MIS Support

MIS provides information technology support to all divisions within the agency including, but not limited to:

- Mainframe application systems and computer operations.
- Network services, infrastructure management, resource management.
- Systems security, support and administration to include such services as wireless technology, IT planning and procurement, system interfaces, feasibility studies, needs assessments, analytics and project management.

Division goals include building, training and retaining a strong, professional, technical staff of state employees to ensure MDHS is successful in carrying out its functions through the use of technology and connectivity.

PROGRAM INTEGRITY

The mission of the Division of Program Integrity is to take the initiative in ensuring that all programs administered by MDHS are performed in such a manner so as to comply with all applicable federal and state laws and regulations.

To accomplish this mission, PI is organized into five offices: Fraud Investigations, Special Investigations, Investigative Audit, Administrative Hearings and Monitoring. Key accomplishments for the division include:

- **Maintained current status of all subgrant monitoring reviews and audits of MDHS county offices.**
- **An increase in the number of SNAP program violation claims investigated by the Office of Fraud Investigations as well as an increased number of investigations conducted as a result of calls through the MDHS fraud hotline.**
- **Increased the number of arrests of SNAP trafficking by retailers and clients for SNAP trafficking made by the Special Investigations Trafficking team.**
- **Collaborated with the Division of Youth Services to have a Christmas Party for youth at Oakley Youth Development Center. Divisions from within MDHS contributed to the many gifts that were purchased for students.**

Fraud Investigations

The Office of Fraud Investigations is charged with detection, investigation and verification of alleged fraud in federal public assistance programs administered by MDHS, primarily the SNAP and TANF programs.

During SFY 2016, the office investigated 2882 suspected SNAP/TANF program violations, including excessive EBT card requests and criminal cases totaling $4,002,283. Office of Fraud Investigations received these investigations from the Division of Field Operations (DFO) or through the MDHS Fraud Hotline.

Special Investigations

The Office of Special Investigations is responsible for investigating matters of alleged employee misconduct and/or MDHS program violations of state and/or federal laws and regulations on the part of MDHS staff, its clients or its vendors.

During SFY 2016, 79 special investigative actions were conducted. The office, in conjunction with the United States Department of Agriculture and other law enforcement entities, also conducted trafficking investigations involving 33 retailers. Trafficking investigations, ultimately, are aimed at preventing illegal use, transfer and trafficking of SNAP benefits. Investigations focus on retailers that are authorized to accept and redeem SNAP and clients who sell SNAP benefits for cash and/or goods other than food items as defined by the USDA, Food and Nutrition Services. The office conducted 48 arrests of retailers for a total restitution amount of $41,905.02.

In addition, the Office of Special Investigations provides protective services for members of the executive staff and dignitaries who have business at the agency and provides specialized training for investigators. Specialized training includes biannual firearms training for 20 armed investigators within the agency.

Investigative Audit

The Office of Investigative Audit (DIA) is responsible for reviewing, auditing and investigating allegations of fraud and/or other misappropriation of federal and state funds upon referral or directive from MDHS management. The office presents its findings, relevant to such allegations, in comprehensive, detailed and documented reports to courts, district attorneys and other authorities, as may be appropriate, pursuant to state and federal regulations.

In SFY 2016, one subgrantee was audited which resulted in $38,281.99 of identified questioned costs. In addition, child care certificates associated with fourteen child care providers were audited and resulted in $558,443.28 of questioned costs. The total amount of questioned costs resolved was $217,968.91 and OIA recovered $9,449.55 from a combination of current and previous audits.

In addition to subgrant/vendor audits, the Office of Investigative Audit conducted 33 internal reviews of MDHS, Division of Family and Children's Services (DFCS) county offices and one federally mandated audit of improper payments for child care certificates for the Division of Early Childhood Care and Development.

Administrative Hearings

The Office of Administrative Hearings is charged with conducting Fair Hearings and Administrative Disqualification Hearings. A Fair Hearing provides an applicant or recipient an opportunity to appeal an agency action or its failure to act, in connection with the SNAP and TANF Work Programs. When an applicant or recipient disagrees with the action that has been taken, the hearing gives them an opportunity to describe more fully their circumstance, to present new or additional information and have their eligibility reviewed by someone not involved in the original decision.

This office initiates Administrative Disqualification Hearings when a SNAP over-issuance claim (suspected intentional program violation) has been referred from the Claim Management Unit or the Office of Fraud Investigations. The hearing gives the county office an opportunity to present their evidence concerning the charges and gives the client an opportunity to present any information or evidence on their behalf, if they disagree with the findings of the county office. The decision of the Administrative Hearings Officer will determine whether or not an intentional program violation has occurred. During SFY 2016, Administrative Hearings reviewed 3,913 SNAP/TANF cases which resulted in TANF sanctions and SNAP disqualifications in the amount of $5,304,349.91.

Monitoring

The Office of Monitoring was formed as an independent appraisal arm of MDHS and is charged with the task of conducting comprehensive programmatic and fiscal reviews of programs administered by MDHS subgrantees and subrecipients. These activities can be broadly grouped into four categories: monitoring subgrantees, subrecipients and vendors; reviewing independent audit reports; performing pre-award review procedures; and tracking the status of MDHS subgrant and vendor contracts.

Monitoring Subgrants and Vendor Contracts: The Governor designates MDHS as the lead agency for the state of Mississippi to administer various federal programs and monitor each of its subgrantees and subrecipients at least once during the subgrant period to ensure compliance with the fiscal and programmatic requirements of the subgrant.

During SFY 2016, the office was referred 277 subgrants in the amount of $141,408,532, which were required to be monitored prior to the end of the subgrant period. Monitoring reviews, including subsequent follow-up reviews, were completed for 277 subgrants or $101,749,325 during the state fiscal year that included multiple-year subgrants awarded during prior fiscal years and not previously monitored.

During SFY 2016, $3,071,077 in questioned costs were identified. During this period, $29,710 in questioned costs were recovered and $117,511 questioned costs were resolved by subgrantees and subrecipients providing adequate documentation necessary to clear the findings.

- Reviewing Single Audits: The Single Audit Act requires MDHS to review independent audit reports for each of its subgrantees and subrecipients to ensure that they are in compliance.

- Completing Administrative Review Memorandums: As a part of the Agency's pre-award review process applicable to all subgrants and vendor contracts, OM researches its records to determine whether there are any unresolved monetary findings so that necessary corrective actions can be conducted prior to the issuance of subsequent subgrants/ contracts. OM processed 611 ARMs, which included both original agreements and any subsequent modifications.

- Tracking the status of Subgrant and Vendor Agreements: OM developed and currently maintains a computer-based tracking system which determines the current status of any subgrantee, subrecipient or vendor that is being monitored. The system also enables OM to more efficiently coordinate monitoring reviews and thereby makes the best use of OM's resources.

ADMINISTRATIVE SERVICES

Led by Division Director Mike Thornton, the Division of Administrative Services plays a critical role in keeping MDHS on course. Mr. Thornton and his team provide vital services to keep the day to day operations running efficiently, allowing the divisions to better achieve their ultimate goal of providing excellent customer service. The division's goal is to provide excellence to all clients, staff, and faculty in the areas of Telecommunications, Publications and Forms Management, Mail Services (AIMS Unit, Mail Room, Shipping, Receiving and Printing), State Office Lease, Health and Safety, Facility and Vehicle Maintenance as well as Property. Some of their many duties are planning the Annual Health Fair, making sure the grounds are up to MDHS standards, maintaining the phone system, operating the switchboard, conducting emergency preparedness drills, as well as overseeing agency vehicle use, janitorial services and security services. Within the Property Unit, Administrative Services controls and maintains the agencies fixed assets through rigorous inventory processes, strict accountability for missing property and a complete and accurate fixed asset database.

INTERNAL AUDIT

MDHS has established a full-time internal audit division to assist in improving agency functions. Internal audit staff possess adequate educational background and training to conduct the necessary duties, utilizing both professional and governmental standards. Duties of the division include, but are not limited to:

- Conduction financial, compliance, electronic data processing and operational audits of the agency's programs, activities, and functions\
- Reviewing and evaluating internal controls over agency programs, accounting systems, administrative systems, electronic data processing systems and all other major systems
- Alerting management to the possibility of abuse or illegal acts, errors, omissions, and conflict of interest
- Assisting agency-wide in the risk assessment process to identify, evaluate and mitigate areas of high risk, gaps in control environment and vulnerabilities in internal controls
- Performing the required annual internal control evaluation according to the DFA guidelines

FUNDING, FINANCIAL AND STATISTICAL INFORMATION

FUNDING AND EXPENDITURES SFY 2016

TOTAL EXPENDITURES BY DIVISION

Division	Salaries	Travel	Contractual Services	Commodities	Capital Outlay Other Than Equipment	Capital Outlay Equipment	Total Vehicles	Wireless Communication Devices	Subsidies, Loans and Grants	Total Expenditures
Field Operations	$37,123,980	$918,529	$13,065,327	$968,444		$558,687			$878,824,173	$931,459,141
Family & Children's Services	63,226,592	7,044,681	36,025,265	1,398,701		-780		1,546,578	48,867,716	158,108,754
Early Childhood Care and Development	2,258,020	230,457	1,568,212	198,479		-100		17,688	78,834,276	83,107,031
Social Services Block Grant	136,964	2,296	4,298	743		3,959			70,249	218,501
Aging & Adult Services	1,849,713	163,776	582,684	83,766		21,795			21,881,948	24,583,682
Youth Services	14,960,240	346,703	3,394,256	850,249		-1,455	293,799	27,151	7,013,861	26,884,804
Community Services	800,310	68,216	618,911	104,607		15,041			31,092,997	32,700,082
Support Services	10,246,775	270,028	2,839,893	193,698		99,011	122,746	1,199		13,773,350
Total	**$146,377,736**	**$9,549,695**	**$77,004,668**	**$4,101,813**	**$0**	**$811,264**	**$416,545**	**$1,592,617**	**$1,067,407,605**	**$1,307,261,944**

SOURCE OF FUNDING BY DIVISION

DIVISION	Federal	State	Other	Total
Field Operations	$956,872,561	$33,172,137	$12,210,382	$1,002,255,080
Family Foundation and Support	27,522,851	8,271,555	0	$35,794,406
Family & Children's Services	77,980,523	72,333,080	0	$150,313,604
Early Childhood Care and Development	76,133,429	7,460,220	0	$83,593,649
Social Services Block Grant	182,049	0	0	$182,049
Aging & Adult Services	16,385,402	2,037,753	0	$18,423,155
Youth Services	7,352,652	18,774,909	92,837	$26,220,398
Community Services	38,562,989	0	0	$38,562,989
Support Services	7,127,636	6,475,728	0	$13,603,364
Total	**$1,208,120,092**	**$148,525,383**	**$12,303,218**	**$1,368,948,695**

2015 AGING & ADULT SERVICES FUNDING AND APS STATISTICS

GRANT	ALLOCATION	STATE/LOCAL MATCH	PURPOSE	ALLOCATION METHOD
Older Americans Act (OAA) Title III/VII	$10,028,147	25% Admin; 15% III B & C (5% State Cash, 10% Local Cash); 25% III E Local/In-Kind	To provide a system of Home and Community-Based Services.	Administration on Aging (AoA) funds allocated by funding formula to AAAs.
Social Services Block Grant (SSBG)	$6,820,413	25% Services; (10% Local Cash, 15% Local In-Kind)	To supplement the Home and Community-Based System.	Same as Title III.
Nutrition Service Incentive Program (NSIP)	$1,630,644	N/A	To support the Older Americans Act and SSBG Meals Program.	AoA funds allocated proportionally to AAAs based on eligible meals served.
USDA-Child and Adult Day Care Food Program (CACFP)	$169,383	N/A	To provide meals for eligible clients participating in Adult Day Care (ADC) services.	Department of Education (DOE) reimbursement for food served in ADC setting (lunch and snacks).
State Health Insurance Assistance Program (SHIP)	$426,087	N/A	To provide counseling for Medicare health insurance and supplemental insurance.	Centers for Medicare/Medicaid Services funds allocated per funding formula to AAAs as approved in grant.
Medicare Improvements for Patients and Providers Act (MIPPA)	$152,322	N/A	To help low-income Medicare beneficiaries apply for programs that make Medicare affordable	AoA funds allocated for statewide coverage as approved in grant application.
State Home Delivered Meals	$1,000,000	N/A	To provide home-delivered meals to eligible clients.	State funds allocated equally among AAAs.
Adult Protective Services (APS)	$1,000,000	$443,300	To provide protection for abused, neglected and exploited adults under the Vulnerable Adults Act.	Funds allocated from Social Services Block Grant and General State Funds.
Mississippi Access to Care (MAC)	$3,072,000	N/A	To provide a central source of reliable and objective information about a broad range of programs and services.	RFP: Awarded to three PDDs based on population data.

Adult Protective Services Statistics – SFY 2016	
APS State Office Staff (Bureau Dir; Program Admin. Sr.; PO IV, Spec)	3
APS ASWS – Located in 4 MDHS County Offices	4
APS Workers – Located in 15 MDHS County Offices	26
Intake Reports Received and Screened	4,806
Intake Reports Screened Out for Investigation	1,670
Intake Reports Screened In for Investigation/Assigned	3,136
Total Investigations Reports Completed	2,386
Investigation Reports Evidenced	609
Investigation Reports Not Evidenced	1,640
Investigation Reports Completed Without a Determination	137
Victim Findings Evidenced as a Result of Investigations	808
Victim Findings Not Evidenced as a Result of Investigations	2,326
Total Victim Findings Completed as a Result of Investigations	3,271

CHILD SUPPORT CASES FOR THE MONTH OF JUNE 2016

County	TANF/FC[1] IV-D Cases	Non-TANF IV-D Cases	Non-IV-D Cases	Total	County	TANF/FC[1] IV-D Cases	Non-TANF IV-D Cases	Non-IV-D Cases	Total
State Total	**33,369**	**281,465**	**2,146**	**316,980**	Lee	708	7,282	88	8,078
Adams	462	4,235	8	4,705	Leflore	526	5,404	2	5,932
Alcorn	270	2,237	27	2,534	Lincoln	436	3,173	19	3,628
Amite	108	1,110	3	1,221	Lowndes	1073	6,338	199	7,610
Attala	299	2,214	3	2,516	Madison	500	5,400	42	5,942
Benton	74	738	6	818	Marion	303	2,426	17	2,746
Bolivar, E.	971	4,971	36	5,978	Marshall	536	3,547	24	4,107
Bolivar, W.	277	1,099	4	1,380	Monroe	448	3,137	30	3,615
Calhoun	153	1,372	13	1,538	Montgomery	75	1,017	4	1,096
Carroll	43	665	2	710	Neshoba	289	3,560	33	3,882
Chickasaw, E.	144	779	1	924	Newton	164	2,030	19	2,213
Chickasaw, W.	150	1,393	6	1,549	Noxubee	442	1,916	7	2,365
Choctaw	80	644	6	730	Oktibbeha	432	3,936	24	4,392
Claiborne	203	1,663	1	1,867	Panola	705	4,813	8	5,526
Clarke	156	1,660	16	1,832	Pearl River	509	4,,106	8	4,623
Clay	371	2,595	11	2,977	Perry	64	744	3	811
Coahoma	1034	4,894	1	5,929	Pike	573	4,909	15	5,497
Copiah	394	2,986	6	3,386	Pontotoc	116	1,758	20	1,894
Covington	156	1,705	7	1,868	Prentiss	169	1,662	7	1,838
DeSoto	913	10,031	313	11,257	Quitman	240	1,311	0	1,551
Forrest	868	7,748	18	8,634	Rankin	532	6,261	46	6,839
Franklin	83	750	5	838	Scott	316	3,245	39	3,600
George	0	0	0	0	Sharkey	161	998	0	1,159
Greene	0	0	0	0	Simpson	392	2,272	6	2,670
Grenada	244	2,420	6	2,670	Smith	166	2,017	20	2,203
Hancock	326	3,578	31	3,935	Stone	95	907	3	1,005
Harrison	1680	16,242	186	18,108	Sunflower	660	4,277	1	4,938
Hinds	3102	28,128	107	31,337	Tallahatchie	213	1,689	0	1,902
Holmes	467	2,961	11	3,439	Tate	298	2,384	11	2,693
Humphreys	380	1,663	0	2,043	Tippah	86	1,500	22	1,608
Issaquena	0	0	0	0	Tishomingo	92	866	5	963
Itawamba	151	1,224	16	1,391	Tunica	240	1,991	5	2,236
Jackson	1547	13,714	272	15,533	Union	156	1,615	16	1,787
Jasper	123	1,648	12	1,783	Walthall	146	1,395	5	1,546
Jefferson	185	1,209	1	1,395	Warren	500	6,636	41	7,177
Jefferson Davis	130	1,354	3	1,487	Washington	1481	8,600	53	10,134
Jones	545	5,951	54	6,550	Wayne	300	2,549	6	2,855
Kemper	131	999	9	1,139	Webster	94	719	6	819
Lafayette	160	2,393	16	2,569	Wilkinson	122	1,129	4	1,255
Lamar	262	3,064	9	3,335	Winston	374	2,014	1	2,389
Lauderdale	1024	8,607	41	9,672	Yalobusha	144	1,374	6	1,524
Lawrence	152	970	4	1,126	Yazoo	491	4,,551	5	5,047
Leake	184	2,393	5	2,582	CRDU 2				0
					SPL 3				0

SNAP APPLICATIONS SFY 2016

County	Received	Approved	Denied	County	Received	Approved	Denied
State Total	**162,053**	**115,056**	**36,155**				
Adams	1,549	1,076	356	Leflore	2,271	1,650	471
Alcorn	1,677	1,111	411	Lincoln	1,765	1,229	402
Amite	441	328	77	Lowndes	3,063	2,387	528
Attala	885	671	170	Madison	2,740	1,948	675
Benton	423	326	71	Marion	1,417	979	308
Bolivar	2,659	1,942	550	Marshall	1,778	1,117	515
Calhoun	582	481	81	Monroe	1,590	1,111	327
Carroll	311	239	65	Montgomery	554	399	139
Chickasaw	892	633	183	Neshoba	1,659	1,240	334
Choctaw	355	285	51	Newton	1,042	726	216
Claiborne	739	600	118	Noxubee	651	555	81
Clarke	864	642	171	Oktibbeha	3,309	2,055	942
Clay	1,370	1,027	266	Panola	1,888	1,256	482
Coahoma	2,017	1,473	499	Pearl River	2,932	2,171	519
Copiah	1,615	1,184	344	Perry	741	520	156
Covington	961	747	143	Pike	2,784	1,969	552
DeSoto	5,913	4,065	1,503	Pontotoc	1,124	792	291
Forrest	5,571	3,742	1,328	Prentiss	1,203	703	328
Franklin	335	265	59	Quitman	597	410	138
George	1,467	1,005	322	Rankin	4,352	2,920	1,120
Greene	659	505	101	Scott	1,536	1,064	387
Grenada	1,127	755	288	Sharkey	343	281	48
Hancock	2,385	1,719	476	Simpson	1,437	1,059	306
Harrison	13,458	10,272	2,526	Smith	689	477	138
Hinds	17,473	11,976	4,528	Stone	986	700	233
Holmes	1,256	920	238	Sunflower	2,155	1,682	387
Humphreys	690	557	98	Tallahatchie	619	427	158
Issaquena	59	46	8	Tate	1,207	791	340
Itawamba	956	659	210	Tippah	933	675	211
Jackson	8,429	6,124	1,926	Tishomingo	783	472	210
Jasper	777	584	136	Tunica	933	761	126
Jefferson	412	330	90	Union	1,003	618	293
Jefferson Davis	754	522	180	Walthall	711	491	168
Jones	3,762	2,444	948	Warren	3,239	2,174	704
Kemper	372	253	83	Washington	3,549	2,858	465
Lafayette	2,143	1,330	660	Wayne	1,261	971	195
Lamar	2,928	1,941	730	Webster	408	327	63
Lauderdale	4,543	3,333	899	Wilkinson	542	354	124
Lawrence	709	540	120	Winston	858	623	176
Leake	994	632	278	Yalobusha	699	482	156
Lee	4,458	3,062	1,113	Yazoo	1,732	1,286	339
				MSCAP	10,732	8,315	614

SNAP BENEFIT VALUE SFY 2016

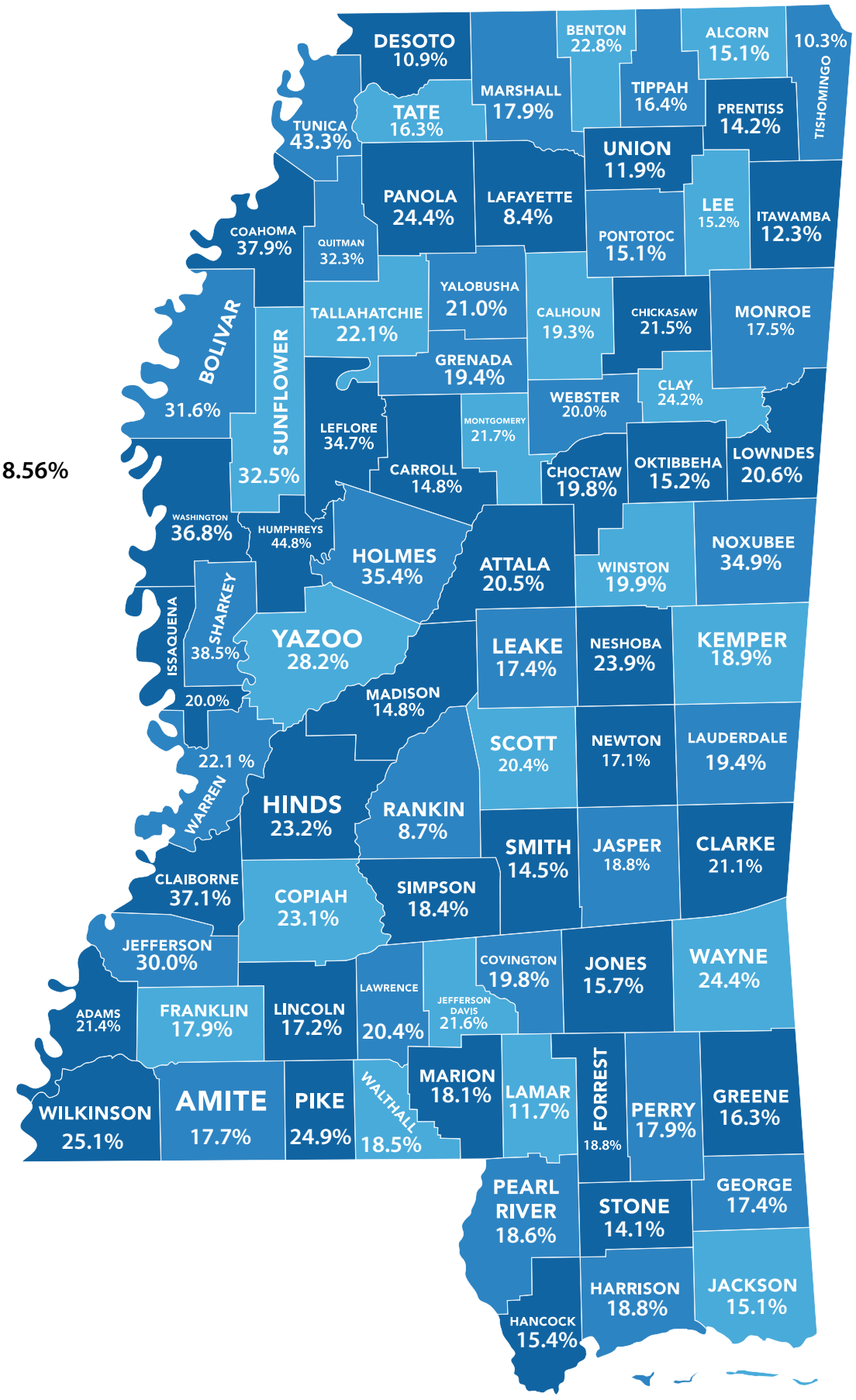
County	Benefit Value	County	Benefit Value
State Total	**$850,148,588**		
Adams	9,860,588	Leflore	16,489,684
Alcorn	7,837,284	Lincoln	9,199,586
Amite	2,931,001	Lowndes	19,776,879
Attala	5,290,788	Madison	15,548,950
Benton	2,703,010	Marion	6,783,801
Bolivar	16,113,609	Marshall	9,641,754
Calhoun	3,991,186	Monroe	9,026,154
Carroll	1,908,364	Montgomery	2,811,386
Chickasaw	5,093,159	Neshoba	9,914,041
Choctaw	2,357,105	Newton	5,170,294
Claiborne	5,345,994	Noxubee	5,759,934
Clarke	4,837,302	Oktibbeha	11,817,101
Clay	7,199,366	Panola	11,963,501
Coahoma	14,986,794	Pearl River	15,637,592
Copiah	9,944,000	Perry	3,202,195
Covington	5,623,008	Pike	15,407,038
DeSoto	27,189,768	Pontotoc	6,215,798
Forrest	22,455,271	Prentiss	5,061,139
Franklin	1,836,243	Quitman	3,431,776
George	6,655,779	Rankin	20,106,036
Greene	3,359,110	Scott	8,589,872
Grenada	5,770,142	Sharkey	2,720,848
Hancock	11,196,252	Simpson	6,782,421
Harrison	62,094,669	Smith	3,255,211
Hinds	93,111,055	Stone	4,269,697
Holmes	9,204,759	Sunflower	14,154,220
Humphreys	5,813,104	Tallahatchie	4,167,820
Issaquena	412,446	Tate	6,877,675
Itawamba	3,963,290	Tippah	4,720,402
Jackson	35,264,015	Tishomingo	2,445,395
Jasper	4,346,230	Tunica	6,886,097
Jefferson	3,334,861	Union	4,545,381
Jefferson Davis	3,741,977	Walthall	3,857,978
Jones	15,618,576	Warren	16,747,444
Kemper	2,588,988	Washington	29,454,450
Lafayette	6,680,514	Wayne	7,287,447
Lamar	10,986,302	Webster	2,745,174
Lauderdale	23,366,699	Wilkinson	3,225,908
Lawrence	3,650,456	Winston	5,173,810
Leake	5,369,957	Yalobusha	3,806,585
Lee	19,435,171	Yazoo	12,081,543

SNAP PARTICIPATION FOR MONTH OF JUNE 2016

County	Households	Persons	Benefit Value	County	Households	Persons	Benefit Value
State Total	**252,181**	**555,359**	**$63,756,544**				
Adams	3,268	6,699	750,185	Leflore	5,032	10,750	1,190,748
Alcorn	2,606	5,662	580,681	Lincoln	2,718	5,957	679,435
Amite	1,127	2,223	220,932	Lowndes	5,892	12,285	1,473,308
Attala	1,765	3,903	413,033	Madison	4,451	9,830	1,163,746
Benton	913	1,869	199,220	Marion	2,111	4,619	491,582
Bolivar	5,223	10,524	1,197,007	Marshall	2,964	6,451	714,823
Calhoun	1,316	2,846	305,527	Monroe	2,982	6,270	681,768
Carroll	772	1,517	145,414	Montgomery	1,039	2,198	221,256
Chickasaw	1,697	3,725	386,911	Neshoba	2,749	7,027	775,553
Choctaw	855	1,644	169,817	Newton	1,629	3,721	398,425
Claiborne	1,667	3,391	407,447	Noxubee	2,090	3,864	427,946
Clarke	1,604	3,379	377,495	Oktibbeha	3,720	7,589	908,464
Clay	2,251	4,858	524,052	Panola	3,636	8,336	917,524
Coahoma	4,191	9,331	1,095,601	Pearl River	4,448	10,269	1,214,004
Copiah	3,260	6,648	737,063	Perry	1,045	2,202	240,029
Covington	1,726	3,878	424,288	Pike	4,404	9,935	1,155,560
Desoto	7,087	17,483	2,098,687	Pontotoc	1,808	4,667	483,311
Forrest	6,426	14,265	1,724,354	Prentiss	1,662	3,611	370,407
Franklin	668	1,392	150,472	Quitman	1,199	2,425	244,162
George	1,756	4,064	492,673	Rankin	5,383	12,914	1,493,073
Greene	985	2,203	257,132	Scott	2,456	5,778	635,136
Grenada	1,993	4,177	430,492	Sharkey	872	1,767	197,262
Hancock	3,349	7,130	823,653	Simpson	2,239	5,014	523,553
Harrison	16,923	37,925	4,651,501	Smith	979	2,328	241,328
Hinds	24,662	56,243	6,915,072	Stone	1,228	2,548	294,764
Holmes	3,105	6,499	686,335	Sunflower	4,460	8,785	1,028,725
Humphreys	1,969	3,880	426,414	Tallahatchie	1,552	3,226	320,514
Issaquena	148	268	29,736	Tate	1,974	4,613	493,947
Itawamba	1,230	2,895	294,581	Tippah	1,615	3,627	347,893
Jackson	9,721	21,331	2,683,067	Tishomingo	962	2,012	186,860
Jasper	1,521	3,109	329,744	Tunica	1,966	4,493	533,550
Jefferson	1,051	2,254	250,649	Union	1,417	3,379	348,880
Jefferson Davis	1,312	2,515	276,530	Walthall	1,287	2,701	284,220
Jones	4,518	10,736	1,185,194	Warren	4,620	10,508	1,255,612
Kemper	951	1,882	192,347	Washington	8,634	17,728	2,134,826
Lafayette	2,133	4,451	520,369	Wayne	2,317	5,022	563,884
Lamar	2,881	7,072	855,552	Webster	968	1,980	214,611
Lauderdale	6,754	15,255	1,767,372	Wilkinson	1,211	2,289	242,371
Lawrence	1,208	2,579	281,775	Winston	1,713	3,650	388,215
Leake	1,662	3,953	406,719	Yalobusha	1,270	2,617	274,913
Lee	5,617	12,996	1,442,356	Yazoo	3,608	7,720	892,907

PERCENTAGE OF MISSISSIPPI POPULATION RECEIVING SNAP FOR MONTH OF JUNE 2016

State Total 18.56%



TANF APPLICATIONS SFY 2016

County	Received	Approved	Denied	County	Received	Approved	Denied
State Total	**11686**	**165**	**11079**				
Adams	58	0	55	Leflore	151	0	143
Alcorn	77	0	71	Lincoln	150	4	147
Amite	14	0	14	Lowndes	262	5	257
Attala	81	2	78	Madison	235	7	228
Benton	12	0	11	Marion	68	1	69
Bolivar	172	3	153	Marshall	124	2	122
Calhoun	24	0	27	Monroe	122	1	124
Carroll	12	0	12	Montgomery	12	0	9
Chickasaw	97	1	89	Neshoba	60	1	53
Choctaw	15	0	15	Newton	38	0	35
Claiborne	17	0	18	Noxubee	43	1	38
Clarke	53	0	53	Oktibbeha	168	0	155
Clay	105	0	97	Panola	214	4	204
Coahoma	298	5	295	Pearl River	131	5	113
Copiah	132	0	129	Perry	19	1	22
Covington	57	0	49	Pike	216	4	209
DeSoto	562	7	517	Pontotoc	9	0	5
Forrest	121	1	115	Prentiss	38	1	38
Franklin	28	0	24	Quitman	65	0	60
George	65	1	64	Rankin	309	2	291
Greene	16	2	15	Scott	134	2	125
Grenada	51	1	46	Sharkey	11	0	9
Hancock	106	2	104	Simpson	140	1	91
Harrison	789	7	732	Smith	29	0	29
Hinds	1929	44	1948	Stone	50	1	44
Holmes	84	0	81	Sunflower	108	2	101
Humphreys	58	0	51	Tallahatchie	38	0	34
Issaquena	2	0	2	Tate	48	1	47
Itawamba	41	0	36	Tippah	24	1	23
Jackson	766	13	719	Tishomingo	39	0	41
Jasper	27	0	25	Tunica	106	2	102
Jefferson	36	0	34	Union	30	0	32
Jefferson Davis	35	0	34	Walthall	56	0	53
Jones	380	7	367	Warren	325	2	303
Kemper	17	0	14	Washington	382	6	315
Lafayette	55	0	53	Wayne	118	0	114
Lamar	188	2	185	Webster	22	1	20
Lauderdale	463	6	429	Wilkinson	2	0	2
Lawrence	38	1	38	Winston	30	0	29
Leake	139	0	126	Yalobusha	42	1	39
Lee	261	0	254	Yazoo	37	1	25
				MSCAP	7	0	8

TANF MONEY PAYMENTS SFY 2016

County	Payments	County	Payments
State Total	**$10,088,050**		
Adams	56,556	Leflore	132,059
Alcorn	88,642	Lincoln	102,374
Amite	32,854	Lowndes	266,011
Attala	97,104	Madison	212,658
Benton	19,251	Marion	29,978
Bolivar	390,484	Marshall	56,682
Calhoun	20,691	Monroe	81,700
Carroll	7,205	Montgomery	18,068
Chickasaw	69,157	Neshoba	87,939
Choctaw	25,583	Newton	38,552
Claiborne	37,946	Noxubee	165,937
Clarke	21,864	Oktibbeha	87,890
Clay	83,643	Panola	155,464
Coahoma	414,638	Pearl River	133,638
Copiah	119,500	Perry	19,152
Covington	32,095	Pike	98,693
DeSoto	153,415	Pontotoc	32,013
Forrest	162,523	Prentiss	29,747
Franklin	14,121	Quitman	67,902
George	59,121	Rankin	213,058
Greene	17,169	Scott	75,719
Grenada	73,786	Sharkey	40,553
Hancock	54,129	Simpson	117,172
Harrison	635,452	Smith	13,511
Hinds	1,399,813	Stone	21,073
Holmes	165,468	Sunflower	263,260
Humphreys	244,073	Tallahatchie	67,346
Issaquena	9,083	Tate	48,724
Itawamba	50,992	Tippah	31,489
Jackson	427,057	Tishomingo	30,935
Jasper	21,447	Tunica	112,922
Jefferson	47,221	Union	23,708
Jefferson Davis	11,461	Walthall	24,538
Jones	137,567	Warren	216,884
Kemper	8,236	Washington	785,753
Lafayette	23,495	Wayne	74,161
Lamar	89,566	Webster	14,732
Lauderdale	264,983	Wilkinson	24,067
Lawrence	62,877	Winston	90,925
Leake	45,803	Yalobusha	32,090
Lee118,417		Yazoo	134,485

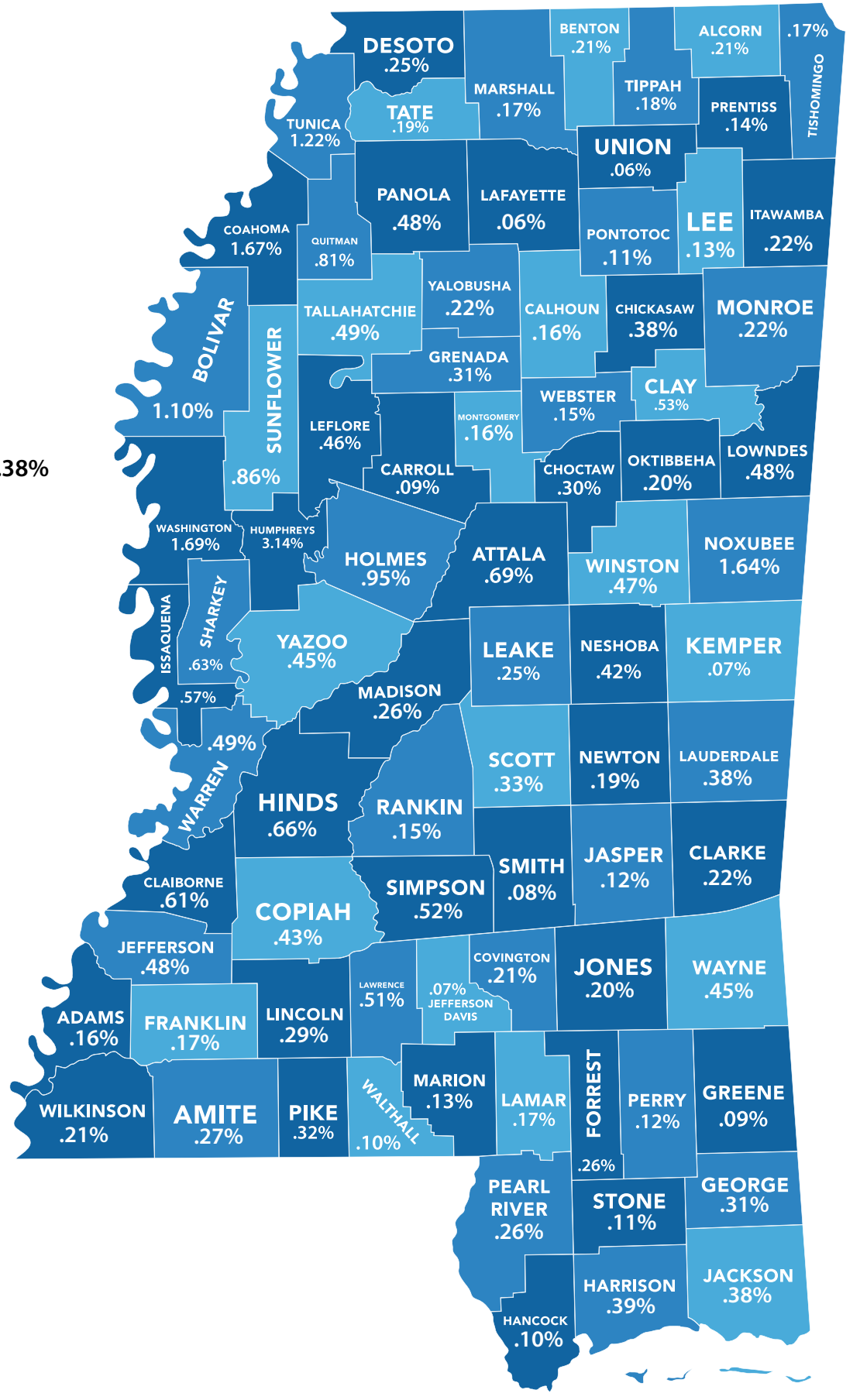
TANF PARTICIPATION FOR MONTH OF JUNE 2016

Number of Recipients													
County	Families	Children	Adults	Amount of Assisstance	Min Grant	Max Grant	County	Families	Children	Adults	Amount of Assisstance	Min Grant	Max Grant
State Total	**5,663**	**8,714**	**2,428**	**$771,307**	**$10**	**$314**							
Adams	32	47	5	4,102	83	218	Leflore	75	110	38	$10,579	$110	$290
Alcorn	50	68	9	6,073	44	194	Lincoln	61	90	12	7,735	14	194
Amite	22	34	1	2,850	110	194	Lowndes	148	213	74	19,658	41	218
Attala	69	97	38	8,848	20	218	Madison	116	195	54	16,465	43	242
Benton	11	16	2	1,438	110	194	Marion	20	31	5	2,704	110	194
Bolivar	205	268	108	26,814	11	242	Marshall	31	52	13	4,648	110	218
Calhoun	14	21	3	1,852	110	242	Monroe	40	63	17	5,461	61	218
Carroll	6	8	2	704	22	170	Montgomery	9	16	1	1,242	110	170
Chickasaw	35	59	7	4,628	50	218	Neshoba	59	97	28	7,712	27	194
Choctaw	16	19	7	2,096	110	170	Newton	21	30	11	2,557	17	194
Claiborne	26	44	15	3,769	64	242	Noxubee	93	123	66	12,448	12	218
Clarke	16	27	9	2,408	110	194	Oktibbeha	52	75	18	6,889	80	194
Clay	53	75	34	7,238	53	218	Panola	87	128	38	11,561	10	218
Coahoma	207	300	136	29,527	22	218	Pearl River	84	131	16	10,782	29	194
Copiah	65	101	25	8,967	46	218	Perry	9	13	2	1,178	106	170
Covington	22	33	8	2,996	110	242	Pike	67	107	21	9,376	11	242
DeSoto	93	159	24	12,690	19	266	Pontotoc	22	33	1	2,882	63	170
Forrest	95	171	26	12,938	30	314	Prentiss	23	33	3	3,595	98	194
Franklin	9	12	2	1,131	83	170	Quitman	38	53	14	4,900	24	218
George	31	60	9	4,452	95	218	Rankin	117	190	28	15,614	33	242
Greene	9	12	1	1,122	110	170	Scott	39	80	12	5,746	66	218
Grenada	46	63	4	5,602	33	194	Sharkey	19	26	5	2,459	83	194
Hancock	26	39	4	3,201	18	194	Simpson	70	116	28	9,718	29	218
Harrison	354	562	168	48,970	10	266	Smith	7	12	2	1,010	110	170
Hinds	753	1,258	353	105,197	14	290	Stone	10	17	3	1,370	110	194
Holmes	100	135	48	13,744	106	218	Sunflower	143	198	54	18,929	31	218
Humphreys	151	203	91	20,490	21	218	Tallahatchie	40	63	12	5,334	73	266
Issaquena	4	6	2	560	110	194	Tate	27	44	12	3,755	53	194
Itawamba	32	49	3	4,019	62	194	Tippah	19	38	2	2,403	29	266
Jackson	231	379	157	34,007	14	266	Tishomingo	19	32	1	2,362	20	170
Jasper	13	17	4	1,683	99	170	Tunica	58	99	32	8,376	14	242
Jefferson	22	31	6	2,821	110	170	Union	13	15	0	1,490	110	170
Jeff Davis	7	8	1	883	24	146	Walthall	9	14	1	1,170	110	194
Jones	76	122	14	10,106	12	218	Warren	122	187	53	16,887	64	218
Kemper	3	7	0	450	110	194	Washington	439	619	247	60,139	11	266
Lafayette	15	28	2	1,970	110	170	Wayne	41	70	24	5,839	64	194
Lamar	49	86	9	7,099	77	194	Webster	10	12	3	1,119	53	170
Lauderdale	145	237	68	20,233	12	314	Wilkinson	16	21	0	1,940	110	146
Lawrence	38	59	7	4,875	40	194	Winston	46	71	20	6,152	21	218
Leake	29	48	11	3,593	19	242	Yalobusha	18	27	1	2,296	102	218
Lee	66	94	14	8,343	41	218	Yazoo	80	108	19	10,338	99	194

[1] *Total TANF program [TANF-Basic and TANF-Unemployed Parent (UP)].*

PERCENTAGE BY COUNTY RECEIVING TANF FOR MONTH OF JUNE 2016

State Total 0.38%



PROGRAM STATISTICS & HIGHLIGHTS

AGING & ADULT SERVICES

- Mississippi Access to Care (MAC) Centers are welcoming and accessible places located across the state where people can obtain unbiased information and assistance in locating long-term care services and supports. Individuals can reach the MAC Centers at *MississippiAccesstoCare.org* or by calling toll-free (844) 822-4MAC (4622).
- Through the State Health Insurance Program services were provided to more than 35,000 persons through personalized sessions, presentations, workshops, and health fairs.

COMMUNITY SERVICES

- Community Services Block Grant served 26,198 clients; the Low-Income Home Energy Assistance Program assisted 34,464 households; and the Low-Income Weatherization Assistance Program weatherized 504 Mississippi homes.

EARLY CHILDHOOD CARE & DEVELOPMENT

- In SFY 2016, 26,461 children were served with subsidies through the Mississippi Child Care Payment Program.
- The Early Years Network provides services to early childhood care professionals and families at no cost. During SFY 2016, the EYN provided services to 35,827 early childhood care professionals and 3,815 parents.

FIELD OPERATIONS

- Mississippi completed the year with a payment accuracy rate of 98.08 percent in SNAP for federal fiscal year 2016.
- Beginning in July 2012, recipients were given an opportunity to subscribe to an email for electronic notices to reduce administrative costs and allow clients to receive and view time-sensitive requests more quickly. Currently, more than 61,130 clients have subscribed MY MDHS ACCOUNT to receive notifications via email.
- Healthy Homes Mississippi, a home visiting program, was expanded to counties and includes a MOU with the Mississippi Band of Choctaw Indians. The program serves pregnant mothers or families with children three months or younger, families who are low income, or have a history of substance abuse, domestic violence and/or incarceration,

YOUTH SERVICES

- During SFY 2016, 1,783 youth were served through AOPs.
- Students had a 100 percent pass rate for GED testing.

2016 PUBLIC HEALTH & HUMAN SERVICE LEGISLATIVE COMMITTEE MEMBERS

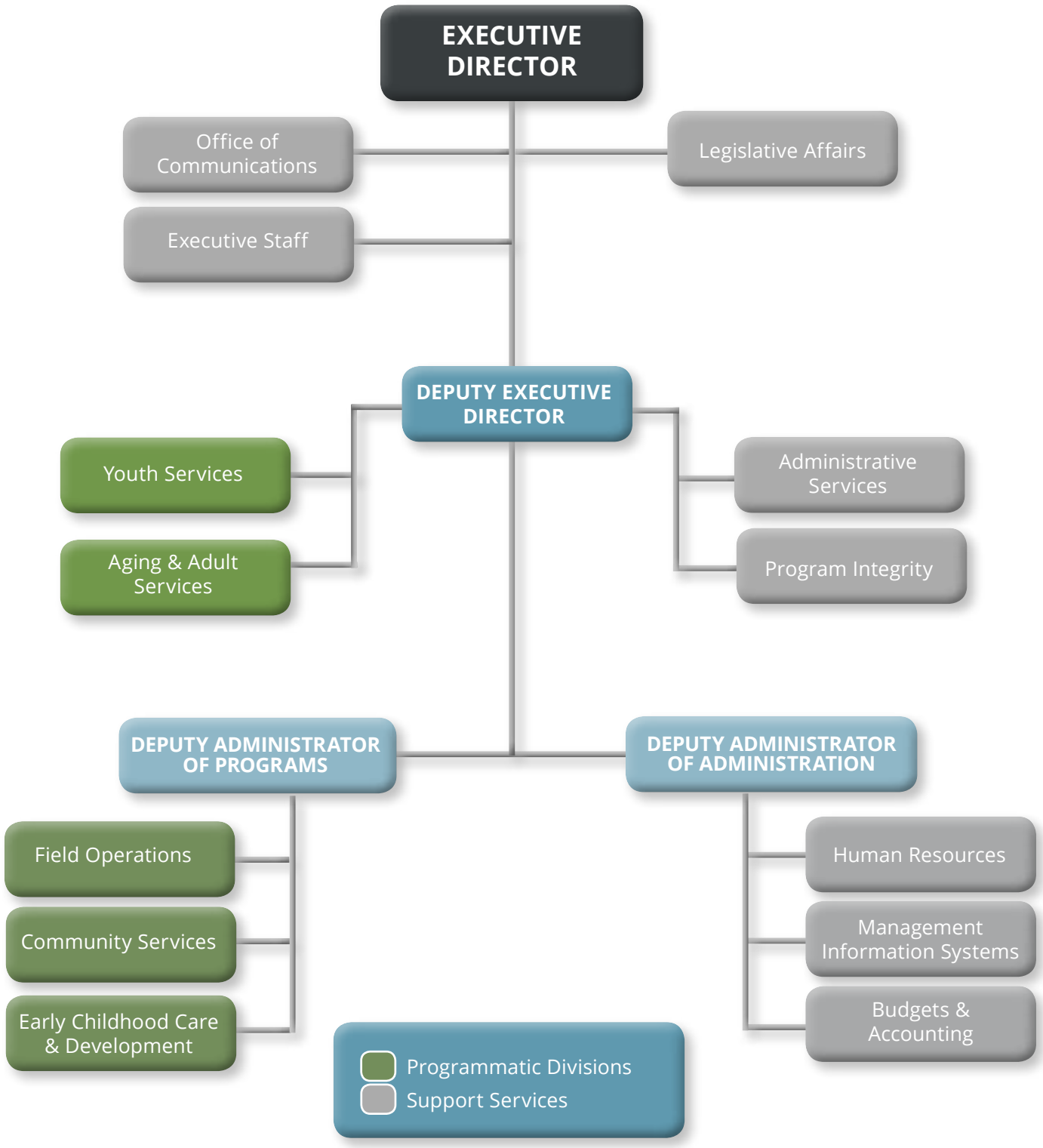
Senate

Dean Kirby, *Chairman*
Brice Wiggins, *Vice-Chairman*
David Blount
Hob Bryan
Terry C. Burton
Chris Caughman
Bob M. Dearing
Sally Doty
Joey Fillingane
Hillman Terome Frazier
Josh Harkins
W. Briggs Hopson III
John Horhn
Gary Jackson
David Parker
Rita Potts Parks
Willie Simmons
Gray Tollison
Chuck Younger

House of Representatives

Sam C. Mims, *Chairman*
Chris Johnson, *Vice-Chairman*
Shane Aguirre
Nick Bain
Toby Barker
Christopher Bell
C. Scott Bounds
Chris Brown
Cedric Burnett
Larry Byrd
Bryant W. Clark
Deborah Butler Dixon
Jarvis Dortch
Dan Eubanks
Jeffrey S. Guice
Joey Hood
Mac Huddleston
Doug McLeod
Nolan Mettetal
Orlando Paden
Brent Powell
Noah Sanford
Omeria Scott
Bobby Shows
Kathy Sykes
Brad Touchstone
Percy W. Watson
Jason White
Adrienne Wooten

ORGANIZATIONAL CHART



CONTACT INFORMATION

EXECUTIVE OFFICE

Executive Director, John Davis 601-359-4457
Deputy Executive Director, Garrig Shields..... 601-359-4457
Deputy Administrator for Programs, Cathy Sykes..... 601-359-4093
Deputy Administrator for Administration, Jacob Black 601-359-4458

DIRECTORS

Aging and Adult Services, Sandra McClendon 601-359-4915
Budgets and Accounting Director, Chris Christmas..... 601-359-4662
Community Services Director, Tina Ruffin 601-359-4768
Early Childhood Care and Development, Office of the Director..... 601-359-4555
Human Resources, Chip Butler 601-359-4444
Management Information Systems CSIO, Mark Allen 601-359-4600
Program Integrity Director, Laura Griffin 601-359-4900
Youth Services Director, James Maccarone..... 601-359-4972

STATE OFFICE

Physical Address ..... 750 North State Street, Jackson, MS 39202
Mailing Address..... PO Box 352, Jackson, MS 39205
Public Information 800-345-MDHS (800-345-6347) 601-359-4500
Telephone Deaf Device ..... TDD (800-676-4154) 601-359-2656

WEB INFORMATION

Website..... http://www.mdhs.ms.gov
Twitter ..... http://twitter.com/MS_DHS
Facebook ..... http://www.facebook.com/msdhs

GENERAL INFORMATION

Public Information ..... (800-345-MDHS)..... 800-345-6347
Telephone Deaf Device (TDD) 800-676-4154 601-359-2656

AGING & ADULT SERVICES

Aging & Adult Services 888-240-7539
Client Assistance (Routing for AAAs) 800-948-3090
Mississippi Access to Care (MAC) Centers 844-822-4MAC 844-822-4622
SHIP (Medicare Assistance) 800-948-3090
Adult Protective Services (APS) Hotline 800-222-8000

COMMUNITY SERVICES

CSBG/LIHEAP/WAP Programs 800-421-0762

EARLY CHILDHOOD CARE AND DEVELOPMENT

Child Care Express 800-877-7882

FAMILY AND CHILDREN'S SERVICES

Child Abuse Hotline 800-222-8000
Adoption Resource Exchange 800-821-9157
Foster Care 800-821-9157

FIELD OPERATIONS

CHILD SUPPORT SERVICES

Child Support Call Center 877-882-4916
Client Automated Voice Response 800-434-5437

ECONOMIC ASSISTANCE SERVICES

Client Inquiry 800-948-3050
EBT Help Desk 866-449-9488
EBT Help Line-Retailers 866-598-1772
EBT Help Line-Customers 866-512-5087
EPPICard Customer Service 866-461-4095

HUMAN RESOURCES

Personnel 800-433-1210

PROGRAM INTEGRITY

SNAP Fraud Hotline 800-299-6905

YOUTH SERVICES

Division of Youth Services 866-312-7215

mdcps
Mississippi Department of Child Protection Services

STATE FISCAL YEAR 2016
ANNUAL REPORT

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Some names and identifying details have been changed to protect the privacy of individuals.

For more information, email: *consumer.solutions@mdcps.ms.gov.*

MEET THE COMMISSIONER

In May of 2016, Governor Phil Bryant signed Senate Bill 2179 establishing the Mississippi Department of Child Protection Services (MDCPS). MDCPS was formerly operating as the Division of Family & Children's Services under the Mississippi Department of Human Services, but has recently undergone restructuring.

In December of 2015, the Governor appointed State Supreme Court Justice, Dr. David Chandler, to the position of Executive Director, and with the establishment of the new agency this past May, to Commissioner.

Chandler was born in Kosciusko and grew up in Weir. He earned his Bachelor's, Master's, and Doctoral degrees in education from Mississippi State University, a law degree from the University of Mississippi, and a Master of Law in Judicial Process from the University of Virginia.

He worked in Choctaw County public schools for 10 years before becoming a research and curriculum specialist at MSU, where he developed material for secondary and post-secondary work-force training programs.

After law school, Chandler practiced law in Tupelo and Choctaw County, where he served as attorney for the Board of Supervisors. He was a municipal judge in Weir from 1999 until he was elected to the Court of Appeals, where he served for eight years until he was elected to the state Supreme Court in 2008. Chandler served seven of the eight years outlined in that term before being appointed to his new role by the Governor in December of 2015.

Chandler has also authored numerous professional articles on education using the multitude of knowledge he gained during the 20 years of experience acquired while serving as a teacher, counselor, school psychometrist, and administrator before his legal career even began.

Since his appointment, Commissioner Chandler has been at the forefront in leading the agency in its achievement of many accomplishments. With Chandler's guidance, MDCPS has worked diligently toward fully satisfying the provisions outlined in both the December 2015 Interim Remedial Order (IRO) and the May 2016 Stipulated Second Remedial Order (SSRO) filed in the Olivia Y. litigation. Under the leadership of Dr. Chandler, reform has become a reality.

A MESSAGE FROM THE COMMISSIONER

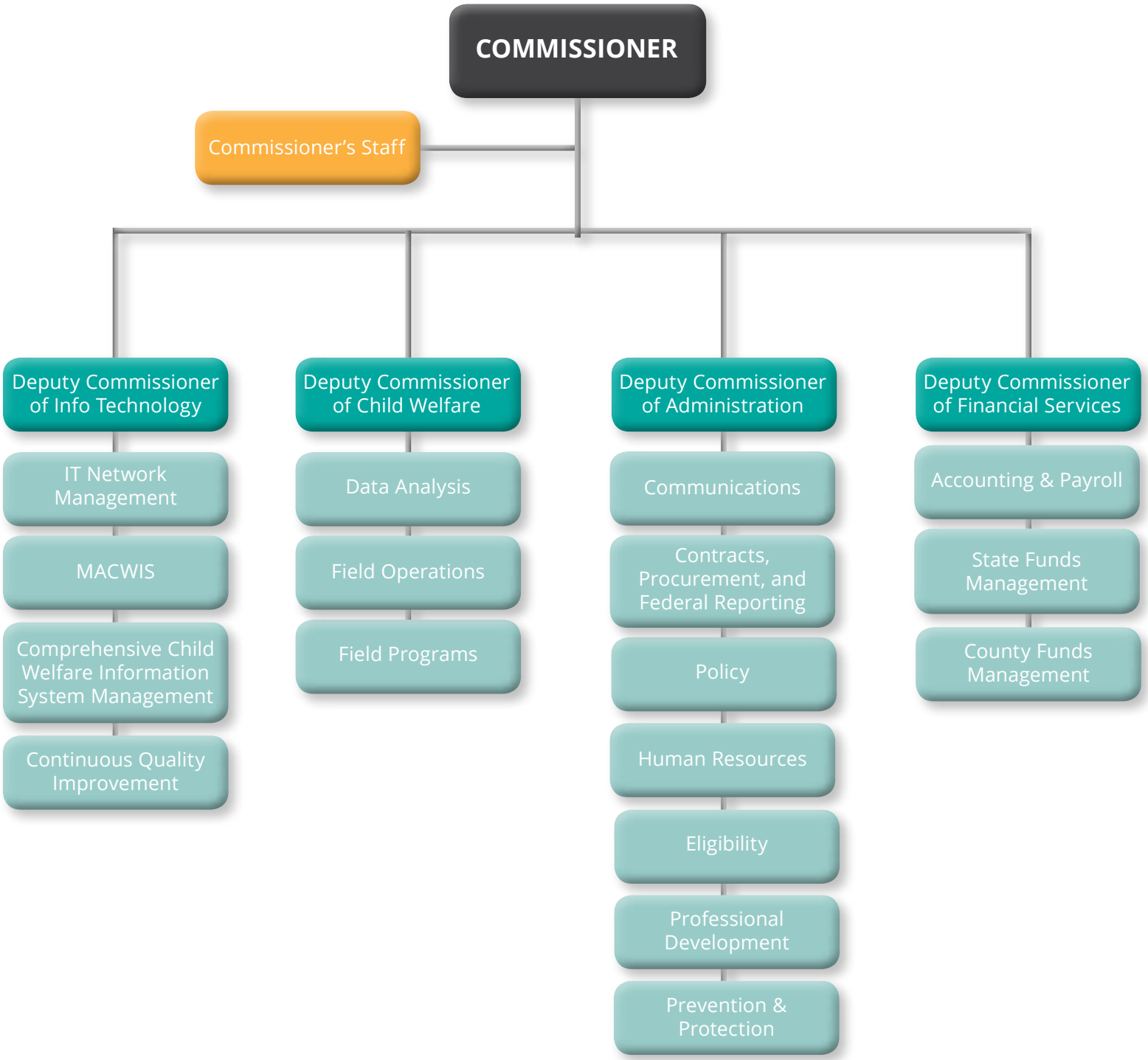
Overseeing the agency responsible for the protection and safety of Mississippi's orphans is the most important job I've held in my career, and not one I take lightly. Since accepting a leadership role with MDCPS in December of 2015, I've implemented many changes and overseen quite the transformation. The department has received a new name, a new logo, in addition to adopting a new philosophy. We have restructured divisions and streamlined many of our processes. A large part of properly positioning the agency for success was to first accurately assess our current situation so that a solid course of action could be determined. Our dedicated team worked relentlessly to compile and dissect information, spread sheet after spread sheet of pertinent data that needed review before we could offer our recommendation to the Governor. In May of 2016, after an in depth assessment, we submitted with absolute confidence, the detailed strategy we needed to implement so that we could ensure the safety of our children. Mississippi's Governor and our legislature answered this call to action loud and clear, by fully funding our new agency, and the Mississippi Department of Child Protection was established. This was the necessary first step in furthering the state's progress in child welfare reform, and I commend the Governor and the state's legislature for making our budget a priority during their most recent legislative session.

It should, in fact, be noted that child welfare reform is more than just "something we need to get around to." These are real children, real families, and real people who are depending on us for resources, for help, and in many cases, for protection. We simply cannot afford to let even one of them down. That's exactly why the Governor saw fit to sign bill 2179 this past May, and create the cabinet level, stand-alone agency whose sole purpose is to protect our most vulnerable citizens. That's why we are here; that is our purpose. Our success is paramount, and failure is not an option.

The last several months have been an exciting time, and we have been quite busy, to say the least. We have taken full advantage of the tremendous opportunity that the state of Mississippi has offered us. What would you do if you could have a fresh start? What possibilities come to mind when a second chance presents itself? We are only limited by our own aspirations, and it is so very vital to our continued progression that we actively choose every single day to be a part of the solution and not a part of the problem. It's a new day here at the Mississippi Department of Child Protection. It is a new day, indeed.

We look to the future, and to rebuilding and growing this organization to its fullest potential. MDCPS is altogether committed to our ultimate goal of protecting our children and nurturing Mississippi families.

ORGANIZATIONAL CHART



The Mississippi Department of Child Protection Services (MDCPS) supports families and children at risk by offering protective services to children and youth through county offices across the state. Foster care and adoption placement services are also available for children in state custody, and our staff conducts education and prevention activities to reduce the incidence of child abuse, neglect, and exploitation.

Our Vision, Mission and Priorities

Our vision is that children grow up in families, safe from harm, without fear of constant disruption and having the opportunity to experience continuity of relationships. We have a vision of children developing a sense of stability and of belonging.

Our mission is to lead Mississippi in protection and keep children and youth safe from abuse, neglect and exploitation by providing services to promote safe and stable families.

Our top priorities are to focus on three critical aspects of family and children related services:

- Safety and well-being
- Timeliness of services
- Quality of services

Organizational Overview

Created by Senate Bill 2179 in the 2016 Regular Session, the Mississippi Department of Child Protection Services (MDCPS) is the agency authorized by state statute to promulgate regulations, policies and procedures necessary to implement the state's child welfare system and to ensure the safety, permanency, and well-being for Mississippi's families and children.

MDCPS is responsible for the Title IV-B Subpart 1 (Child Welfare Services), IV-B Subpart 2 (Promoting Safe and Stable Families), Title IV-E (Foster Care and Adoption Assistance), Child Abuse Prevention and Treatment Act (CAPTA), Chafee Foster Care Independence Program (CFCIP) and Educational Training Voucher (ETV).

The MDCPS state-administered child welfare system is administered at the local level by 84 county offices through fourteen Regional Directors. A central strength to this system lies in the flexibility afforded each region to determine how best to meet the needs of children and families. The Regional Directors take an active part in the operations of the county offices within their region. Each Regional Director has a Regional Area Social Work Supervisor (ASWS) that assists with the day-to-day operations of the region. Each region also has two Resource Area Social Work Supervisors to supervise and monitor the licensure and adoption workers of MDCPS' services on a regional basis. Each region, in collaboration with other service providers, such as contractors and community-based organizations, provide a wide variety of services to children and families. These services include programs designed to strengthen families, reduce the risk of child abuse and neglect, support and preserve families, and provide for placement resources and services for children in agency custody.

Organzational Structure

Dr. David Chandler is the Commissioner of the Department of Child Protection Services. There are four Deputy Commissioners and a Chief of Staff as follows:

- Deputy Commissioner of Administration
- Deputy Commissioner of Child Welfare
- Deputy Commissioner of Financial Services
- Deputy Commissioner of Information Technology

In order to meet the goals of the agency, the agency further provides resources within those overarching areas as follows:

- **Administration**
  - Bureau of Contracts, Procurement and Federal Reporting
  - Bureau of Policy/Olivia Y
  - Bureau of Eligibilty
  - Bureau of Professional Development
  - Bureau of Prevention/Protection
  - Bureau of Human Resources
  - Communications
  - Emergency Operations

- **Child Welfare/Field Resources**
  - Office of Field Operations East & West
  - Office of Field Support Programs- /Field Support/ Permanancy & Placement/Special Investigations / Independent Living/Therapeutic Placement
  - Office of Field Operations- Practice Model Coaches/ Adoption/ Licensure/Special Projects
  - Data Analysis

- **Financial Services**
  - Bureau of State Funds Management
  - Bureau of County Funds Management
  - Bureau of Accounting and Payroll

- **Information Technology/ Continuious Quality Improvement**
  - Systems Management- IT Network
  - Systems Management- MACWIS Application
  - Systems Management- CCWIS Project
  - Office of Continuious Quality Improvement

Administration

Administration is responsible for conducting functions which support the Field. Those functions include contracts (which includes sub-grant agreements), procurement and federal reporting, developing policy and ensuring progress in the Olivia Y. settlement agreement, determining eligibility for children in our custody for both Title IV-E and Medicaid, professional development, personnel actions, as well as communications and emergency operations.

Contracts, Procurement, and Federal Reporting Bureau

The Contracts, Procurement, and Federal Reporting Bureau performs the agency's procurement activities, and administration of personal service contracts and subgrants. The Bureau maintains a competitive bidding process in accordance with Federal and State law, regulations and applicable policies. The Bureau facilitates collaboration through the negotiation and execution of personal service contracts with service providers and subgrants for programmatic performance. The Bureau coordinates and manages production of Child and Family Services Plan (CFSP), Child and Family Services Review (CFSR), and Annual Progress and Services Report (APSR); and maintains any MDCPS Performance Improvement Plan associated with the Administration for Children and Families. The Bureau also acts as the liaison to the Personal Services Contract Review Board, Department of Finance and Administration, Attorney General's Office, Administrative Office of Courts, Mississippi Band of Choctaw Indians, and the Administration for Children and Families Children's Bureau regarding procurement, contracting, and federal reporting issues.

Policy Bureau

The Policy Bureau was created to develop and update policy for the Division of Family and Children's Services. As the division is in the process of transitioning to become an independent agency, the Mississippi Department of Child Protection Services, the Policy Bureau is working to completely revise and streamline internal agency policies, as well as the Department's Administrative Code. The agency's policies and Administrative Code will continue to focus on the safety, permanency, and well-being of children and families, and will conform to federal and state law, as well as requirements of the Olivia Y. lawsuit.

Eligibility Bureau

The Eligibility Bureau is responsible for determining IV-E eligibility for foster care children as they come into MDHS custody. The Bureau was repurposed to provide quality results pertaining to administering the eligibility payment program, support by interpreting MDCPS eligibility policies and procedures to determine initial and ongoing eligibility payments, and ensure the availability and accessibility of effective, culturally competent services through education, training, monitoring, promotion of ongoing quality improvement, and utilization of all areas of Title IV-E eligibility.

Professional Development Bureau

The Professional Development Unit (PDU) continues to provide all newly hired frontline staff and supervisory staff 270 hours of pre-service training. The 270-hour training consists of four weeks of classroom training and four weeks of structured on the job training. These are in alternating weeks with one week of on the job training required prior to attending the first classroom session. The four weeks of training include: Week 1 – Orientation to the Field of Child Welfare; Week 2 – Assessment; Week 3 – Case Planning; Week 4 – Ongoing Work with Children and Families. An additional 40 hours of Clinical Supervisory Training is provided to newly hired or promoted supervisors.

The ongoing training program continues to grow to provide quality training for staff statewide. This program offers a selection of training topics focusing on the needs as identified by the field as well as the CQI team with collaboration from the agency administration, consultants, and university partners. MDCPS frontline staff are required to complete 40 hours of ongoing training annually, and frontline supervisory staff are required to complete 24 hours. Staff may attend training outside of the agency as well to complete up to 50% of these hours. The remaining hours must be completed within the agency.

Prevention/Protection Bureau

Prevention/Protection is comprised of programs designed to promote the safety of children, protect children who have been abused or neglected, and safely keep children with their families, whenever possible, through the development and administration of child abuse prevention/protection services across the state.

Community-based prevention resources are continually identified and developed. Through public awareness campaigns, the community is informed on how and where to report suspected abuse or neglect of a child or vulnerable adult, as well as how to support families to prevent abuse from occurring.

Prevention/Protection includes the following services:

The Prevention Division is responsible for oversight of the Community Based Child Abuse Prevention federal grant, compliance with the Child Abuse Prevention and Treatment Act, Citizen's Review Board, Children's Justice Act Grant, and the Children's Trust Fund. There is collaboration with community partners on child fatality reviews and various task forces for certain types of abuse or special needs. These and other advisory boards allow community members and stakeholders an opportunity to be involved with child welfare practices.

To support prevention efforts, child abuse awareness events are held throughout Mississippi to observe April as Child Abuse Prevention Month. Throughout the year exhibits, presentations, and advertisements promote awareness on matters such as mandatory reporting of child abuse and neglect, how to prevent child fatalities due to unsafe sleep environments, and reminders about the dangers of leaving children in hot vehicles. Safe sleep environments for infants are promoted by providing education as well as safe sleep alternatives to at risk members of the community.

Family Preservation, Reunification, and Support Services provide in-home therapeutic and support services so children can remain safely in their own home or be reunited with their families with the overall goal of preventing further child abuse or neglect.

Mississippi Centralized Intake is a 24-hour hotline that receives, electronically records, and documents all reports of child and vulnerable adult abuse or neglect statewide. The hotline also serves as point of contact for division communication during natural disasters. The program is administered by an independent provider with oversight from the Prevention/Protection Division and utilizes a standardized decision-making process. During SFY 2016, MCI received 30,000 reports of abuse, neglect, or exploitation of children. Statewide, reports for all child or vulnerable adult abuse are referred to the MCI toll-free number

1-800-222-8000. Additionally child abuse reports can be electronically submitted at www.mdcps.ms.gov.

Central Registry records perpetrators of child abuse and neglect. Since July 1, 2002, listing an individual's name on the Central Registry requires criminal prosecution or an order from the court. Names of prospective job applicants are submitted by child care providers and placement organizations prior to employment in child-related fields. Foster and adoptive parents are also checked against the registry during the application process.

The Central Registry Program collaborates with other states by providing Historical Background Checks and utilizing Protective Service Alerts as needed to protect children.

The Fingerprinting Program facilitates and processes the fingerprinting of MDCPS employees, resource parents, and children over the age of 14 in resource homes. The goal is to ensure appropriate background checks are performed prior to allowing adults to work with children or before placing children in their home.

Interstate Compact for the Placement of Children assures the safety of children being placed across state lines, both those going out-of-state, as well as those coming into Mississippi, and provides out-of-state placement and supervision for dependent children. One of the main purposes of this federal database is to protect children from placement in dangerous or inadequate situations across state lines.

Human Resources Bureau

The MDCPS Human Resources Bureau currently oversees the personnel transaction process for 1,953 positions. This unit serves as the first point of contact for receiving, processing, and tracking any personnel actions related to these positions. Human Resources actively monitors all processes related to these positions to ensure documents are processed according to the policies and procedures of the Mississippi State Personnel Board. Human Resources provides services in the following areas:

- Recruitment and Retention
- Performance and Professional Development System
- MDCPS Organizational Chart Maintenance Field Operations

Child Welfare/Field Resources

The Field Resources and Operations Division is designed to ensure the delivery of an adequate array of protection and prevention services within Mississippi. Achieving this goal requires maximizing the use of existing services, developing new services through contracts, collaborating with other agencies and service providers, as well as coordinating service/resource related work within MDCPS and the state as a whole. The division ensures the compatibility of existing and newly created services with the principles and practices required by the Olivia Y. Settlement Agreement, Administration for Children and Families, Children's Bureau, and the Mississippi Child Welfare Practice Model.

The Deputy Commissioner for Child Welfare coordinates and supervises the programs and activities of MDCPS professional, technical and support staff, and assists the Commissioner with issues requiring overall leadership and management. This Deputy Commissioner also works with divisions within MDHS to appropriately budget resources and implement initiatives to ensure division practices and outcomes meet quality standards set by the agency.

Regional and county-based child protection workers provide prevention, protection (i.e., investigations of reports of abuse, neglect, and exploitation of children), placement, and reunification services at the local level. Regional resource workers recruit, train, and support resource families across the state.

Accountability is paramount; policy, practice, and service delivery are monitored to obtain the best possible outcomes for clients. MDCPS operates under the theory of forward movement that should be propelled by your "O.A.R." which is as follows:

Take OWNERSHIP | Be ACCOUNTABLE

Accept RESPONSIBILITY

Permanency Planning/Placement Unit

The Permanency Planning/Placement Unit is responsible for providing support services to staff in the field who provide placement services such as: foster care, adoption, congregate care, permanency planning, and termination of parental rights. In addition, the Permanency Planning/Placement Unit is responsible for the licensing and monitoring of facilities and residential/therapeutic placements. Many of the functions that are carried out by the Permanency Planning/Placement Unit are in place to provide administrative support services to field staff in order for them to be more effective and efficient in their direct work with families and children.

Children who come into state custody are placed in licensed foster homes, either relative or regular, therapeutic foster homes, group homes, or residential treatment facilities. A child's placement is determined by what level of care best meets that child's individual needs.

As of June 30, 2016, there were 5,345 children in MDCPS custody receiving foster care services.

The Adoption Unit serves children enrolled with Mississippi Medicaid who are adopted in Mississippi, as well as in other states. During SFY 2016, 371 adoptions were finalized.

The unit also handles adoption assistance payments which provide monthly assistance for eligible special needs children who have been legally adopted. In SFY 2016, there were 2,933 children who received adoption assistance benefits: 1,920 received federal IV-E benefits and 1,013 received state CWS benefits.

The Field Support Unit provides support services to families and children involved in the child welfare system. Nurses, Educational Advocates, and Foreign Language Interpreters are all employed by the Field Support Unit and work diligently to ensure that children and families not only receive the services that they are entitled to, but that they also receive the services that are needed to ensure optimum functioning. All of the services are available to families and children and are obtained through a referral process utilized by MDCPS staff in the field. In addition, the Independent Living Program is also part of Field Support. TheIndependent Living Program offers adolescents in agency custody an opportunity to acquire basic life skills as they move toward self-sufficiency. In SFY 2016, the Independent Living Program served 820 of the 1196 eligible youth, age 14 and up, in the state's custody. They also provided foster care aftercare services to approximately 200 children who have left state custody and are no longer in foster care.

Another part of the Field Support Unit is Independent Living Services.

Mississippi Child Welfare Practice Model

Since February 2009, MDCPS has contracted with the Center for the Support of Families to assist in developing a Child Welfare Practice Model for implementation in the state. MDCPS' interest in developing a practice model stems from its current effort to implement requirements associated with Olivia Y. and the Child and Family Services Review (CFSR).

While many of the requirements and outcome measures of the state's various mandates are similar, others are specific to the Settlement Agreement or the CFSR. The Division coordinates these efforts and multiple requirements in ways that are non-duplicative and clearly understood by staff. This coordination will ensure the best and most efficient use of limited state resources, will offer the most promise for improved outcomes for children, and families, and will achieve projected goals for the state's child welfare system.

Toward this end, the state framed the mandates of the Child Welfare Practice Model to be easily understood by staff and providers in the field. They can be adapted and incorporated into their interventions with children and families. The state recognizes that field staff and providers, who are ultimately responsible for meeting the requirements, need a conceptual framework that is value-based and principle-driven to guide their work. Such a framework will help them understand the reasons and values behind their intervention as opposed to being more compliance-driven in order to simply meet the terms of the current legal mandates before the state. The values and principles that provide the foundation for the practice model are drawn directly from the MDCPS mission statement and the CFSR guiding principles. These include family-centered practice, community-based and individualized services, and strengthened parental capacity to care for children.

Financial Services

MDCPS is in the process of developing an organizational structure which safeguards the financial interests of the agency.

The Bureau of State Funds Management will be responsible for the agency's budgeting functions, grants management activities, as well as purchasing, travel, and fleet management.
The Bureau of County Funds Management will be responsible for the oversight of the agency's bookkeeping functions maintained in the agency's 84 county offices throughout the state. The Bureau of Accounting and Payroll will be responsible for the agency's accounts payable, accounts receivable, payroll, and property functions.

The Bureau of Analysis, Research and Statistics will be responsible for assessing the agency's systemic factors which impact financial policies and procedures. This bureau will be primarily responsible for the development, implementation, and maintenance of a time measurement system, cost allocation, research, and statistical data necessary for financial reporting at the federal and state levels.

The Bureau of Internal Audits will be responsible for monitoring fiscal compliance of the agency in accordance with federal and state regulations. This bureau will responsible for monitoring compliance of independent contractors and service providers contracting with the agency via personal service contracts and subgrants in accordance with federal and state regulations.

The Bureau of Investigations will be responsible for conducting thorough investigations which involve potential client and/or staff and fraudulent or unethical activities which may warrant referral to professional licensing boards and/or law enforcement agencies.

Information Technology/Continuous Quality Improvement

The Information Technology (IT) Department emerged near the end of Fiscal Year 2016 as a result of the appointment of a new Commissioner for the agency. Overseeing all technology efforts for MDCPS, this department is experiencing growth as more technical staff come on board to support the transition into a new organization.

The MDCPS IT Department continues work on the new child welfare case management/data system. During FY2016 MDCPS made the decision to adopt the newly released Comprehensive Child Welfare Information System (CCWIS) final regulations and embark upon an agile development methodology. This approach follows a modular design making it easier for automated child welfare information systems to meet user needs, be continuously improved and deliver more reliable technology faster and cheaper. The department is excited about this project and providing a new system to support the agency's business and policy needs built around new technology.

As the agency began its transition under new leadership, the IT Department was responsible for a major project to provide tablets to all field staff across the state. This project was completed during June, 2016. Providing MDCPS workers with tablets is one of the first steps for our agency to utilize new technology to do business. The department continues to work toward automation of many business processes for the agency to assist in improving services for our clients.

The MDCPS IT Department currently consists of the following technical teams supporting the agency:

- **MACWIS Application Team** – supports the current child welfare system, Mississippi Automated Child Welfare Information System (MACWIS).
- **CCWIS Application Team** – project team working to develop the new system to support the agency.
- **Reports Development Team** – supports the agency providing and maintaining a variety of child welfare system reports, both standard and ad hoc.
- **Network Support Team** – supports the agency network infrastructure currently in transition.
- **Hardware Support Team** – supports the agency providing computer equipment and assisting users with technical issues.
- **Mobile Device Support Team** – supports the agency's tablets and iPhone users.
- **Customer Support Team** – supports the agency to assist users with technology issues requiring technical support.

As the department moves forward to transition to a new network platform, additional support will be included to ensure the security of our network and systems. The MDCPS IT Department is committed to providing excellent technical support to all of our customers to help improve technology for field staff resulting in improved outcomes for the families and children our agency serves.

Continuous Quality Improvement (CQI) is structured to continuously focus on the work of MDCPS. CQI is a means of reinforcing family-centered services for children and families and helping MDCPS and the community evaluate its progress over time.

MDCPS has begun implementing new practices in child welfare. CQI evaluates the effects of new practices and provides information for MDCPS to continue strengthening its programs. MDCPS operates from the perspective that family and community stakeholder input and participation are crucial to the success of MDCPS casework interventions and family outcomes.

The Evaluation and Monitoring Unit (EMU) is responsible for conducting regular reviews of child welfare activities in MDCPS regions of the state. EMU evaluates work for consistency with applicable laws and regulations, as well as principles of family-centered practice. In addition, EMU monitors for fidelity to the MDCPS Practice Model by measuring all areas of casework in randomly selected cases.

The Foster Care Review Unit (FCR) fulfills the federal requirement to conduct reviews for all children in foster care every six months. Among other areas, the FCR evaluates to ensure timely and appropriate services are provided for children, and that plans are established to achieve permanency and stability in their lives.

The Safety Review Unit (SRU) is responsible for conducting quality assurance reviews on all investigations of alleged maltreatment of children in foster care. SRU's purpose is to ensure high quality investigations so that children remain safe in foster care.

The Data Reporting Unit (DRU) analyzes data for use in planning and monitoring the quality of MDCPS' work. MDCPS develops, validates, and produces regular data reports on key child welfare areas that are used to monitor MDCPS performance: safety, permanency, and well-being. Resulting data assists the agency's staff in making decisions on how to best serve at risk children. In addition, DRU is responsible for supplying data for federal reports.

The Complaints Review Unit (CRU) is responsible for follow up and resolution of complaints received within the agency. CRU reviews and monitors responses from county offices to help ensure client satisfaction.

Regional CQI Teams are in place throughout Mississippi and often include representatives from outside the agency along with MDCPS staff. Teams meet regularly to review data reports, along with other activities, and monitor plans for improving child welfare services. In addition to Regional CQI Teams, a Statewide CQI Team also meets regularly to address concerns affecting all areas of the state, as well as to provide feedback and guidance to Regional Teams on issues which are elevated to the State Level. Regional representation on the State Level CQI Team rotates as regions move through their annual CQI Reviews each month. Non-regional representation on the State CQI Team includes the Directors of the Evaluation and Monitoring Unit, Foster Care Review Unit, CQI Director, select Regional Directors, consultants, and Area Social Work Supervisors.

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LinkedIn... www.linkedin.com/company/mississippi-department-of-child-protection-services

GENERAL INFORMATION

Public Information 601.359.4368

SERVICES

Child Abuse Hotline..... 1.800.222.8000
Adoption Resource Exchange..... 1.800.821.9157
Foster Care..... 1.800.345.6347

FOSTER CARE NUMBERS BY COUNTY SFY 2016

County	Children in Foster Care	County	Children in Foster Care
State Total	**8,547**		
Adams	49	Lee	158
Alcorn	153	Leflore	6
Amite	10	Lincoln	76
Attala	63	Lowndes	132
Benton	15	Madison	76
Bolivar, E.	35	Marion	315
Bolivar, W.	29	Marshall	132
Calhoun	51	Monroe	105
Carroll	7	Montgomery	0
Chickasaw, E.	9	Neshoba	63
Chickasaw, W.	28	Newton	25
Choctaw	4	Noxubee	12
Claiborne	25	Oktibbeha	31
Clarke	8	Panola	29
Clay	37	Pearl River	304
Coahoma	35	Perry	64
Copiah	70	Pike	60
Covington	9	Pontotoc	69
DeSoto	168	Prentiss	61
Forrest	251	Quitman	2
Franklin	9	Rankin	336
George	81	Scott	36
Greene	16	Sharkey	4
Grenada	46	Simpson	46
Hancock	580	Smith	3
Harrison	1,415	Stone	154
Hinds	957	Sunflower	26
Holmes	24	Tallahatchie	3
Humphreys	17	Tate	23
Issaquena	1	Tippah	113
Itawamba	92	Tishomingo	101
Jackson	518	Tunica	6
Jasper	12	Union	99
Jefferson	19	Walthall	39
Jefferson Davis	19	Warren	208
Jones	83	Washington	115
Kemper	17	Wayne	24
Lafayette	40	Webster	8
Lamar	65	Wilkinson	12
Lauderdale	199	Winston	41
Lawrence	19	Yalobusha	37
Leake	14	Yazoo	94

FOSTER CARE BOARD PAYMENTS SFY 2016

County	Payments	County	Payments
State Total	**$24,562,590.30**		
Adams	190,040.31	Lee	348,518.09
Alcorn	534,124.53	Leflore	5,936.84
Amite	43,420.02	Lincoln	242,902.24
Attala	146,017.71	Lowndes	441,089.38
Benton	40,770.02	Madison	201,623.15
Bolivar, E.	75,201.88	Marion	564,673.18
Bolivar, W.	164,964.15	Marshall	424,295.78
Calhoun	173,980.85	Monroe	414,475.40
Carroll	30,117.99	Montgomery	0.00
Chickasaw, E.	22,939.43	Neshoba	246,635.32
Chickasaw, W.	117,434.94	Newton	68,532.21
Choctaw	388.11	Noxubee	32,045.84
Claiborne	155,482.20	Oktibbeha	98,390.43
Clarke	6,219.83	Panola	117,354.33
Clay	90,674.94	Pearl River	857,162.09
Coahoma	88,651.24	Perry	205,120.72
Copiah	162,705.74	Pike	213,123.80
Covington	27,912.17	Pontotoc	266,191.03
DeSoto	482,927.48	Prentiss	211,471.57
Forrest	696,422.72	Quitman	20,185.00
Franklin	22,543.04	Rankin	765,840.14
George	114,370.81	Scott	208,697.11
Greene	27,582.29	Sharkey	16,757.22
Grenada	151,144.42	Simpson	135,635.57
Hancock	1,472,943.64	Smith	11,856.90
Harrison	4,104,485.24	Stone	438,829.12
Hinds	2,070,484.17	Sunflower	81,176.29
Holmes	65,694.26	Tallahatchie	0.00
Humphreys	75,770.35	Tate	59,373.19
Issaquena	3,343.60	Tippah	236,885.20
Itawamba	284,818.16	Tishomingo	299,760.09
Jackson	1,734,197.47	Tunica	34,685.82
Jasper	42,541.25	Union	452,575.03
Jefferson	45,844.41	Walthall	45,541.39
Jefferson Davis	104,794.07	Warren	473,102.63
Jones	203,674.21	Washington	464,571.74
Kemper	97,888.42	Wayne	83,158.50
Lafayette	164,146.17	Webster	19,940.81
Lamar	112,775.71	Wilkinson	45,065.85
Lauderdale	579,757.28	Winston	258,817.88
Lawrence	119,767.43	Yalobusha	180,918.27
Leake	49,507.11	Yazoo	371,205.38

CHILD ABUSE & NEGLECT STATISTICS SFY 2016

County	Sexual Abuse	Physical Abuse	Physical Neglect	Medical Neglect	Emotional Abuse	Exploitation	Total Evidenced Allegations	Total Investigations	County	Sexual Abuse	Physical Abuse	Physical Neglect	Medical Neglect	Emotional Abuse	Exploitation	Total Evidenced Allegations	Total Investigations
State Totals	**870**	**1,353**	**4,185**	**157**	**293**	**7**	**6,865**	**25,997**									
Adams	4	19	52	3	2	0	80	218	Leflore	4	10	18	3	1	0	36	263
Alcorn	12	25	93	4	15	0	149	457	Lincoln	5	10	62	2	0	0	79	326
Amite	3	5	14	0	1	0	23	90	Lowndes	11	20	62	3	3	0	99	456
Attala	8	4	20	0	1	0	33	194	Madison	4	8	28	1	0	0	41	409
Benton	4	4	14	0	0	0	22	88	Marion	19	24	107	6	10	1	167	369
Bolivar	11	13	31	1	1	0	57	210	Marshall	11	11	34	4	8	0	68	307
Calhoun	3	3	37	5	0	0	48	140	Monroe	11	15	62	2	5	0	95	340
Carroll	1	5	5	0	0	0	11	58	Montgomery	4	5	8	1	0	0	18	84
Chickasaw	9	10	27	2	2	0	50	156	Neshoba	8	13	42	3	1	0	67	241
Choctaw	2	4	10	0	0	0	16	57	Newton	8	6	10	1	0	0	25	169
Claiborne	0	6	12	0	2	0	20	59	Noxubee	2	7	10	1	2	0	22	67
Clarke	5	7	18	0	1	0	31	131	Oktibbeha	6	14	35	3	7	0	65	217
Clay	3	8	23	1	2	0	37	145	Panola	6	9	30	0	0	0	45	260
Coahoma	9	10	20	1	2	0	42	203	Pearl River	17	22	87	2	1	0	129	489
Copiah	12	8	36	0	3	1	60	203	Perry	5	4	13	0	0	0	22	89
Covington	1	1	16	0	1	0	19	149	Pike	22	47	155	7	6	0	237	518
Desoto	53	67	159	4	18	1	302	1,196	Pontotoc	13	19	121	1	14	0	168	473
Forrest	32	32	121	5	5	0	195	844	Prentiss	11	19	31	2	4	0	67	272
Franklin	2	2	21	0	0	0	25	68	Quitman	0	2	1	1	0	0	4	52
George	13	20	48	0	4	0	85	257	Rankin	24	40	299	2	16	1	382	1,137
Greene	3	8	14	1	4	0	30	78	Scott	13	13	18	0	1	0	45	290
Grenada	7	12	49	3	1	1	73	275	Sharkey	3	0	3	0	1	0	7	37
Hancock	8	32	76	2	8	0	126	477	Simpson	4	13	34	1	4	0	56	268
Harrison	44	130	394	11	23	0	602	2,209	Smith	3	1	9	0	0	0	13	98
Hinds	93	109	213	10	10	0	435	2,028	Stone	5	11	24	0	1	0	41	172
Holmes	5	6	13	0	2	0	26	150	Sunflower	15	11	27	1	2	0	56	268
Humphreys	1	11	14	3	2	0	31	90	Tallahatchie	6	2	4	1	0	0	13	76
Issaquena	0	0	1	0	0	0	1	3	Tate	20	16	32	1	0	0	69	236
Itawamba	12	16	80	0	9	0	117	278	Tippah	14	24	88	3	8	0	137	302
Jackson	30	62	186	6	12	0	296	1,187	Tishomingo	2	12	41	1	4	0	60	225
Jasper	3	3	5	0	3	0	14	103	Tunica	6	7	13	1	1	0	28	102
Jefferson	3	6	10	2	0	0	21	57	Union	20	19	88	2	6	0	135	355
Jeff Davis	2	6	5	2	0	0	15	48	Walthall	2	5	28	1	2	0	38	114
Jones	27	32	64	3	5	0	131	709	Warren	8	26	49	2	1	0	86	376
Kemper	1	1	6	0	0	0	8	48	Washington	27	35	111	6	7	0	186	596
Lafayette	5	13	34	5	5	0	62	261	Wayne	7	10	28	0	4	0	49	184
Lamar	22	29	60	4	4	0	119	402	Webster	2	4	12	0	1	0	19	82
Lauderdale	14	26	84	0	5	1	130	719	Wilkinson	0	2	5	2	0	0	9	43
Lawrence	2	1	13	0	0	0	16	98	Winston	5	3	28	1	0	1	38	131
Leake	4	1	5	0	0	0	10	148	Yalobusha	9	11	40	5	4	0	69	177
Lee	23	57	169	5	12	0	266	899	Yazoo	12	9	16	1	3	0	41	200

Reports

• There were 25,977 reports of child abuse, neglect or exploitation during SFY 2016.

• 6,865 of the 25,977 reports were evidenced.

Evidenced Reports

Sexual Abuse..... 870
Physical Abuse 1,353
Phyiscal Neglect..... 4,185
Medical Neglect 157
Emotional Abuse 293
Exploitation..... 7
Total Evidenced Reports 6,865

MISSISSIPPI DEPARTMENT OF HUMAN SERVICES

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